FILED Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 1 of 166 2011 Jul-14 PM 04:31 U.S. DISTRICT COURT N.D. OF ALABAMA 1 IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF ALABAMA NORTHEASTERN DIVISION 4 JAMON T. BRIM, Plaintiff, * 10-CV-00369-IPJ February 22, 2011 Florence, Alabama 6 * vs. 8:59 a.m. 7 MIDLAND CREDIT MANAGEMENT, * INC., Defendant. * 8 C TRANSCRIPT OF JURY TRIAL 10 BEFORE THE HONORABLE INGE P. JOHNSON UNITED STATES DISTRICT JUDGE 11 VOLUME I 12 13 FOR THE PLAINTIFF: 14 MR. LEONARD A. BENNETT, ESQ. 15 (No Appearance) CONSUMER LITIGATION ASSOCIATES 16 12515 Warwick Blvd Suite 100 17 Newport News, VA 23606 757-930-3660 18 MS. PENNY HAYS CAULEY, ESQ. HAYS CAULEY 19 P O Box 509 20 Darlington, SC 29540 843-393-5200 21 MR. RONALD C. SYKSTUS, ESQ. 22 BOND, BOTES, SYKSTUS & LARSEN 415 Church Street 23 Suite 100 Huntsville, AL 35801 24 256-539-9899 25 CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

FOR TH	E DEFENDANT:
MR. ER BALCH 1710 S P O Bo	IC B. LANGLEY, ESQ. & BINGHAM ixth Avenue North x 306 gham, AL 35201-0306
BALCH 1901 S Suite	gham, AL 35203
	CHERYL K. POWELL, CCR, RPR, FCRR
	CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

PROCEEDINGS

L	PROCEEDINGS
2	THE COURT: Have a seat. Good
3	morning. Let the record show this is CV10-369,
Z <u>,</u>	Jamon T. Brim versus Midland Credit Management,
08:59:28 5	Inc. And let the record show that the plaintiff
e	is present with his attorneys, Penny Cauley and
7	Ron Sykstus. The defendant is represented by
8	whom? I mean, I know you're here. The lawyers
ç	are here. Eric Langley and Jason Tompkins. Who
08:59:46 10	is here as a representative?
11	MR. LANGLEY: Yes, Your Honor.
12	Our representative is Mr. Gabriel Edrozo for
13	Midland Credit Management.
14	THE COURT: Mister what?
08:59:50 15	MR. LANGLEY: Edrozo, E-D-R-O-Z-O.
16	THE COURT: Gabriel is the first
17	name?
18	MR. LANGLEY: Gabriel. He goes by
19	Gabe. And then Your Honor at the mediation on
09:00:00 20	November 30th met Chris Yang, who is inside
21	counsel.
22	THE COURT: All right. And while
23	Tammi is organizing the jury, let's just talk
24	about I have read plaintiff's voir dire questions
09:00:16 25	and defendant's voir dire questions.
	CHERYL K. POWELL, CCR, RPR, FCRR
	Federal Official Court Reporter
	1729 Fifth Avenue, North
	Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 4 of 166

Are there any objections by the defendant 1 to the plaintiffs? MR. LANGLEY: We do have a couple of small objections which I think can be handled through tweaks to the questions. I think there 09:00:28 may be only two or three questions we have an 7 outright objection to. You want me to go through them in order on 8 the plaintiff's list? 09:00:36 10 THE COURT: Yeah. 11 MR. LANGLEY: In Question Number 1 12 and 2, the questions seem to suggest that the 13 issue in the case will be whether the reporting wasn't accurate which, of course, is not the main 14 issue. The main issue will be whether or not the 09:00:52 15 16 investigation of the dispute was reasonable. And especially at this early stage in the 17 proceeding, we think it would be prejudicial to 18 the defendant for the jury to develop the 19 09:01:04 20 impression that the issue or especially the main 21 issue is whether the report was right or not. 22 THE COURT: Okay. That's 23 overruled. Next? 24 MR. LANGLEY: Your Honor, on Items 9, 10, and 11 -- excuse me. Nine, 10, 11, and 09:01:16 25 CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North

> Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

1 12, there are issues relating -- the questions 2 suggest that there are available to the plaintiff 7 damages relating to credit standing and reputation. The damages, if available to 5 plaintiff at all, would be damages resulting from 09:01:40 credit denials and any emotional distress or 7 mental anguish that he's able to substantiate. So we would urge that those portions of 8 С the questions be reworded so as to not suggest 09:01:58 10 the category of damages that's not recoverable. 11 THE COURT: Well, credit denial 12 would be damage -- would be damaging to his 13 credit reputation. 14 MR. LANGLEY: One of the problems 09:02:24 15 here is we don't really know what credit 16 reputation means. THE COURT: Well, I do. I don't 17 18 have -- it is a pretty normal term. MR. LANGLEY: Well, if Your Honor 19 09:02:34 20 is overruling the motion --21 THE COURT: I'm going to overrule. 22 Yeah. 23 MR. LANGLEY: Your Honor, the last 24 objection relates to Question 25. And our 09:02:46 25 objection to this is that it -- in essence CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter

1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

contains an instruction that the Court will give 1 2 regarding -- if punitive damages reach the jury, it contains an instruction that is for the Court to give for us to hash through at the charge 5 conference. 09:03:04 THE COURT: Well, I would sustain that in part and deny it in part. 7 I think I would like for the plaintiff to 8 9 add to that the specific definition of punitive 09:03:22 10 damages will be given to you by the Court in its 11 instruction to you with respect to damages such as this. And with that being said, you can ask 12 13 it. MS. CAULEY: Yes, Your Honor. 14

09:03:32 15 THE COURT: And that's it? MR. LANGLEY: Yes, Your Honor. THE COURT: All right. And let me ask you since I don't know that anybody has said anything about it. I know you have a written 09:03:44 20 guestionnaire?

21 MR. LANGLEY: We do. This was 22 something that we discussed at least in theory at 23 the pretrial conference, and it relates to some 24 of that very sensitive information that both 25 sides may want from the venire, especially the

defendant, about their prior experience with 1 2 credit disputes. And so that nobody is put on 7 the spot or inclined to not reveal the full extent of their history on these issues, we think 5 the better way to handle it is private 09:04:14 questionnaire. If any side feels they need to 7 follow up on that, they can do that. THE COURT: I thought we agreed I 8 9 was going to ask those questions. That's how we 09:04:28 10 were going to handle it. 11 MR. LANGLEY: I know we discussed that. We're still open to that approach. 12 THE COURT: I don't mind asking 13 them. And I mean, I tell the jury anyway if they 14 have anything they want to say privately to me, 09:04:36 15 16 they just have to tell me they would prefer to answer it privately, and we'll go from there. 17 MR. LANGLEY: If Your Honor is 18 willing to ask those questions, then we're fine 19 09:04:48 20 with that. THE COURT: I will be glad to. 21 22 Any objections from the plaintiff to the 23 defendant's questions? 24 MS. CAULEY: Yes, Your Honor. 09:04:54 25 Just two. CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter

1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

On Number 12, the question asks if 1 evidence shows the plaintiff suffered no damages as a result of Midland's conduct, could you return a verdict for Midland, and the law under 5 the (s)(2)(B) provisions of the act allows for 09:05:04 either actual damages or statutory damages. So 7 it's not really a correct statement. We might could correct it with a jury 8 С instruction like we did on the plaintiff's 09:05:18 10 question regarding punitive damages. The Court 11 will instruct you on what damages are available. But if you find that they didn't meet their 12 13 burden, you know, could you return a verdict. If we could just reword that slightly. 14 THE COURT: That's fine. 09:05:26 15 MR. CAULEY: And then Number 15, 16 17 the -- I mean, we had an objection with the term financial institutions, because that makes it 18 sound like Midland is a bank rather than a debt 19 09:05:40 20 collector. 21 THE COURT: Well, that's 22 overruled. 23 It's going to be interesting to see what 24 they answer to that question. 09:05:48 25 What do you have to say about Number 12? CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter

1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

MR. LANGLEY: Well, on Number 12, 1 2 if we can handle it the same way that Your Honor 7 suggested the punitive damages question be handled, that will be fine. We will say the 5 Court will instruct you on when to award actual 09:05:58 damages, but if -- and then we'll follow with our 7 question. THE COURT: I think you should say 8 9 the Court will instruct you as to what is 09:06:10 10 recoverable as damages in a suit such as this. 11 However, if the evidence shows -- and that's 12 fine. 13 MR. LANGLEY: Okay. THE COURT: And then I'll ask them 14 09:06:20 15 these other questions. I don't mind. 16 And do y'all want to say anything else 17 about the motions in limine? MR. LANGLEY: Your Honor, I think 18 we probably do. But --19 09:06:38 20 THE COURT: I've read what you filed. And I've read Penny's response. 21 22 MR. LANGLEY: Okay. We can 23 probably make this easier on the Court. Penny and I had some discussion before court convened. 24 09:06:50 25 Our motion in limine really addresses six issues.

CHERYL K. POWELL, CCR, RPR, FCRR

Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 10 of 166

One of which is uncontested by any of the 1 parties. THE COURT: That's the Johnson deposition. MR. LANGLEY: Right. That was 09:07:02 Greg Johnson's --THE COURT: That is actually moot, 8 but I will be glad to say it's granted. And that is Number 6 in defendant's motion in limine. Any 09:07:12 10 deposition testimony of Greq Johnson because 11 plaintiff's counsel has indicated that plaintiff 12 is not going to use the deposition. And 13 consents. 14 MR. LANGLEY: With respect to --09:07:30 15 I'm referring to our motion in limine. With 16 respect to Items 2 and 3, Item 2 being any evidence of plaintiff's contacts directly with 17 Midland and Item 3, any credit report that 18 predates Midland's receipt of the dispute from 19 09:07:48 20 the CRA we're willing to withdraw those motions in anticipation if the plaintiffs are afforded 21 22 the opportunity to develop contacts, we will be 23 afforded the same opportunity. 24 I anticipate both sides may have specific 09:08:02 25 objections along the way. But we're willing to

> CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 11 of 166

withdraw that as a motion in limine.

1

3

THE COURT: Okay. Two and Three are withdrawn.

4 MR. LANGLEY: And that leaves us 09:08:12 5 really with two issues where I do think the 6 parties have some dispute.

7 The first is evidence relating to the 8 small claims court collection lawsuit filed by 9 Midland's subsidiary, called Midland Funding, 09:08:26 10 L.L.C., who is no longer a party to this case.

11 There are a couple of reasons that we don't think evidence of that collection lawsuit 12 is admissible. First and foremost, it does not 13 14 bear on the plaintiff's damages at all, because all of that activity, including the state court 09:08:40 15 collection lawsuit, occurred before the first 16 dispute in this case. And there's no contention 17 by the plaintiff that the duties on Midland's 18 part are triggered any earlier than our first 19 09:08:58 20 receipt of the dispute from the CRA which happened in August, 2008. 21

The collection lawsuit and the collection efforts, for that matter, had run their course by spring of 2008. So it would, in essence, be damages testimony that relates to a period of

> CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 12 of 166

12

time during which damages are not recoverable. 1 THE COURT: Okay. Let me see what 3 they -- are you through with that? MR. LANGLEY: With that reason. I had some others. 5 09:09:24 THE COURT: Okay. MR. LANGLEY: Did you want to hear them all? 8 THE COURT: No. That's fine. 09:09:28 10 MR. LANGLEY: The second reason is 11 that it really would be, in essence, a malicious 12 prosecution claim in FCRA clothing. And there's 13 no claim for malicious prosecution here. And the 14 entity that would be accused of maliciously 09:09:48 15 prosecuting is not even in the case anymore. 16 That's really the extent of our argument. 17 THE COURT: Ms. Cauley? MS. CAULEY: Yes, Your Honor. 18 First off, the motion to dismiss the state court 19 09:10:00 20 lawsuit was not filed until February 10th of 2009. 21 22 So although the state court action to 23 collect the debt was filed previous to Mr. Brim's first dispute in July of 2008 through the credit 24 09:10:12 25 bureaus, the state court lawsuit continued until CHERYL K. POWELL, CCR, RPR, FCRR

February of 2009. So it is occurring during the 1 same time that he is disputing with Midland. It also goes to the intent and willfulness of Midland's handling and investigation of the 4 5 ACDVs, because it shows whether or not they're 09:10:28 actually going to investigate that or whether 7 their intent is just to keep it on the credit because that's their only real means of 8 collecting it. 09:10:38 10 THE COURT: Well, I think you're 11 mixing apples and oranges. Because what we're talking about here is their duty to investigate. 12 13 And what they did there in the small claims court was a collection. So we're talking about two 14 09:10:48 15 different things. MS. CAULEY: Yes. It's not -- the 16 17 reason that we would offer the lawsuit is simply to show, one, when it was filed, and that it was 18 filed after their records indicate the statute of 19 09:11:06 20 limitations had already run. THE COURT: That is collection. 21 22 MS. CAULEY: Right. But it goes 23 to their whole intent of whether or not their actions under FCRA were willful and their failure 24 09:11:18 25 to investigate Mr. Brim's dispute and why they

CHERYL K. POWELL, CCR, RPR, FCRR

would not investigate. And the reason is they 1 2 had no other means of collecting it but putting 3 it on the credit report because, I mean, they tried to sue, and they had to dismiss it. So I mean, we think it's relevant. It is pending 5 09:11:32 during the time. THE COURT: I'm going to withhold 8 my ruling on it. Don't discuss it in opening statements, though. 09:11:42 10 MS. CAULEY: Okay. 11 MR. SYKSTUS: Your Honor, may I 12 add one thing to that? THE COURT: Sure. 13 MR. SYKSTUS: The dismissal itself 14 was without prejudice, meaning they could bring 09:11:46 15 it again if they truly -- and this is after the 16 dispute was already received by Midland. If they 17 truly were going to renege on it, they would have 18 dismissed it with prejudice. But certainly 19 09:12:00 20 without prejudice, they could bring it again. THE COURT: Okay. Fine. 21 22 Overruled. Overruled. What's the next one? 23 MR. LANGLEY: Your Honor, for 24 clarification, are you overruling our motion in limine on that issue? 09:12:18 25

CHERYL K. POWELL, CCR, RPR, FCRR

THE COURT: Yeah. 1 MR. LANGLEY: Your Honor, our next 3 item in the motion in limine relates to the American Express. 5 THE COURT: Yeah. Now, I thought 09:12:28 we rehashed that at the pretrial conference when 6 we talked about the taking of the deposition of 7 8 American Express and what they were going to say and -- did we not talk about all of this or did I dream this? 09:12:40 10 11 MR. LANGLEY: We did talk about 12 this. THE COURT: Okay. I'm going to 13 overrule it. We've already discussed that in 14 great detail. It's overruled. I mean, we're not 09:12:48 15 16 going to rehash anything. We talked about that 17 when I went through the objections to the plaintiff's exhibit list. And you said you were 18 going to set it out more specifically in the 19 09:12:58 20 motion in limine. But we've already discussed all this. 21 22 MR. LANGLEY: I will only make 23 arguments that Your Honor has not heard if you'll 24 permit me just a minute. THE COURT: Sure. 09:13:08 25 CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

MR. LANGLEY: Since that time, the plaintiffs have opted not to take the deposition of American Express for purposes of authenticating the record that we contended was unauthenticated hearsay.

6 What they've done is acquired what 7 purports to be an affidavit of records, saying 8 that it is a business record or a copy of a 9 business record from American Express. However, 09:13:32 10 what the custodian of records actually 11 authenticated, to use that term quite errantly 12 for purposes of argument, was a copy that 13 plaintiff's counsel sent to them.

14 Importantly, that declaration did not 09:13:48 15 contain the language that Rule 803(6) and Rule 16 902(12) require for purposes of self 17 authentication.

And the glaring omission in there is that 18 the record was kept in the ordinary course of 19 09:14:06 20 business. Both 803(6) and 902(12) use the word, "kept," in the rule. And there is nothing in 21 22 this affidavit that says it was kept in the 23 ordinary course of business. In fact, the copy 24 of the letter that purports to have been 09:14:24 25 authenticated was the copy that plaintiff's

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 17 of 166

counsel sent to --1 THE COURT: I mean, but you don't 3 dispute it was a copy of American Express' own letter, do you? MR. LANGLEY: We don't know 09:14:34 whether it is or isn't. THE COURT: I thought you got it. You got a copy of it. You know which one 8 American Express furnished. 09:14:44 10 MR. LANGLEY: No. American 11 Express could never furnish one. That's the 12 point we made at the last hearing. We subpoenaed records from AmEx. They had no record of this. 13 14 Plaintiff subsequently sent their copy to AmEx in 09:14:58 15 an effort to get them to authenticate it. And all the custodian of records could say is this 16 17 looks like a copy of something that we would have sent. But it doesn't say -- and this is very 18 important for 803(6) and 902(12). It doesn't say 19 09:15:10 20 it was kept in the ordinary course of business. 21 Because, in fact, it was not kept. Had it been 22 kept, we would have received it in response to 23 our subpoena. 24 THE COURT: Okay. What does the 09:15:20 25 plaintiff say about that? CHERYL K. POWELL, CCR, RPR, FCRR

Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

MS. CAULEY: Your Honor, the reason that the deposition wasn't taken is that their normal deponent that they put up for these type of depositions was not available due to the time constraints we were under.

6 Mr. Garganian is very kind. He is the 7 official records custodian. He provided this 8 affidavit of records, confirming -- and we have 9 the original that was actually received on Friday 09:15:46 10 at 9:00 o'clock at night -- that the copy of the 11 letter that we provided is a true and correct 12 copy of the denial of credit letter provided to 13 Jamon Brim by American Express.

14 They are two pages of an original or an 09:16:00 15 exact duplicate of the original records from a 16 system of records in which letters are made in 17 the ordinary course of business at or near the 18 time that they are made. So we have this 19 affidavit --

09:16:10 20 THE COURT: Can I see that? You 21 read it really fast.

> MS. CAULEY: I'm sorry. THE COURT: Okay. Anything else

24 from anyone?

09:16:50 25

22

23

MR. LANGLEY: Your Honor, the last

thing I would point out is that Rule 902(12)(b) 1 2 is very specific on this issue. And it requires that the purported custodian of records state under oath that the document was kept in the 5 course of regularly-conducted activity. And that 09:17:04 simply has not been met here. THE COURT: Okay. Well, I tell you what. You read this differently from the way 8 I read it. And I'm going to overrule it. It 09:17:16 10 flat out says under oath in the original document

11 that I assume plaintiffs is going to introduce. MS. CAULEY: That is the original. 12 13 THE COURT: Yeah. I'm going to give it back to you. I'm not going to keep it. 14 It says, attached hereto are two pages of the 09:17:32 15 16 original or exact duplicate of the original 17 records from a system of records in which letters are made in the ordinary, regular course of 18 American Express' business at or near the time or 19 reasonably soon thereafter. So that's overruled. 09:17:48 20 Next? 21 22 MR. LANGLEY: Your Honor, I 23 believe the last issue relates to certain

deposition excerpts from --

09:18:02 25

24

THE COURT: I'm just going to have

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 20 of 166

to do those as we go through the deposition. 1 I 2 don't have the deposition up here with me. So 3 we're just going to have to go through that as the deposition is read. And I can't rule on this in advance. Sorry. I'm just going to hold my 5 09:18:16 ruling on this. MR. LANGLEY: That's fine with us. THE COURT: Okay. Is that okay 8 with you? 09:18:24 10 MS. CAULEY: Yes, Your Honor. We 11 were able to narrow down greatly. And I actually 12 have a copy of the depo. There's eight 13 provisions in the deposition that we were not 14 able to agree to that we have been -- you know, we worked on all the other ones. Some we 09:18:40 15 withdrew our intention to read. Some he withdrew 16 17 his objections. There just remains eight 18 portions. We can take them up now or during the 19 deposition. THE COURT: How close are we to 09:18:54 20 21 having the jury ready? 22 COURTROOM DEPUTY: I've got them 23 ready to bring down. 24 THE COURT: Let me just see them. 09:19:04 25 That's all right. Are those the eight points? CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North

> Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 21 of 166

MS. CAULEY: I can give them to 1 you, Your Honor. The first one is Page 50 --THE COURT: Well, are you going through their motion in limine? MS. CAULEY: Yes. 5 09:19:20 THE COURT: Okav. MS. CAULEY: These are in response to their motion in limine. 8 THE COURT: Just tell me which 09:19:26 10 ones you don't object to so I'll know which ones 11 you're talking about. 12 MR. LANGLEY: Your Honor, if I 13 may, may I present to the Court the issues that we haven't resolved and then --14 THE COURT: Just show me line 09:19:34 15 16 through line, page through page. 17 MR. LANGLEY: Page --THE COURT: I have read it. I'm 18 trying to explain to y'all I got up at 4:30 this 19 09:19:44 20 morning to read all this. So I have read it. I don't need to have an explanation when I've 21 22 already read it. I just need to know which parts 23 you are saying you have worked out. MR. LANGLEY: We've worked out 24 09:19:56 25 everything but eight parts. CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North

> Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 22 of 166

THE COURT: Which eight parts have 1 2 you not worked out? MR. LANGLEY: Page 50, Line 1 through 5. 5 THE COURT: 50? 09:20:04 MR. LANGLEY: Yes, Your Honor. THE COURT: Okay. One through 8 five. Okay. MR. LANGLEY: Question: When was 09:20:10 10 the last deposition --11 THE COURT: No. Just give me the 12 page number. I'll read it myself. MR. LANGLEY: Page 50, 1 through 13 5. Next one is Page 50, Lines 12 through 17. 14 09:20:22 15 Next one is Page 51, Lines 5 through 9. Next one is Page 55, Lines 4 through 11. Page 55, Lines 16 17 16 through 21. MS. CAULEY: We agreed not to use 18 19 that one. 55:16 through 21 we've agreed not to 09:20:46 20 use. THE COURT: I'll strike that. 21 22 MR. LANGLEY: Page 73, Line 15 23 through Page 74, Line 9. 24 THE COURT: Wait. Page 73, Line 15 through Page 74, Line 9? 09:21:02 25 CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North

> Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

MR. LANGLEY: Yes, Your Honor. 1 THE COURT: Okay. MR. LANGLEY: Page 89, Line 9 through 25. THE COURT: Okay. 5 09:21:14 MR. LANGLEY: Page 91, Lines 1 7 through 11. But Your Honor, after further review, we'll withdraw that one. 8 THE COURT: 91:1 through 11? 09:21:28 10 MR. LANGLEY: Yes, Your Honor. 11 THE COURT: Okay. MR. LANGLEY: And the last one is 12 13 Page 114, Lines 13 through 16. 14 THE COURT: Okay. MR. LANGLEY: And Penny, we didn't 09:21:38 15 finish our conversation about whether y'all were 16 17 rethinking that one or --MS. CAULEY: Your Honor, we're 18 reviewing the other evidence with respect to Page 19 09:21:50 20 114. We can -- the question was a little bit ambiquous. So we'll withdraw that one. We'll 21 22 agree not to use. 23 THE COURT: Okay. Which one? 24 114 -- Page 114, Lines 13 through 16 you're not 09:22:04 25 going to use those? CHERYL K. POWELL, CCR, RPR, FCRR

MS. CAULEY: Yes, Your Honor. 1 THE COURT: Okay. What's your 3 argument about One through Five on Page 50? And for that matter, 12 through 17 about the number of depositions she has given and them being about 5 09:22:44 the FCRA? MR. LANGLEY: Well, we don't think 8 that that -- depositions that she's given in a prior case or how many are relevant. If there's 09:22:56 10 something offered for impeachment purposes, 11 that's fine. 12 THE COURT: What do you have to 13 say about it? MS. CAULEY: Your Honor, she's not 14 here for us to offer any impeachment evidence. 09:23:04 15 This goes to their knowledge of the act and their 16 duty and responsibilities under the act. 17 The fact she's testified before shows she's familiar 18 with the act. She's put up as their corporate 19 09:23:18 20 representative under a Fair Credit Reporting Act claim. Certainly this isn't the first time 21 22 they've ever been sued. 23 THE COURT: Defendant's motion in 24 limine on this point is granted. You don't go 09:23:30 25 into that. Don't read that.

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 25 of 166

25

MS. CAULEY: Okay. Was that One 1 2 through Five and 12 through 17? THE COURT: Yeah. Same thing for 51:5 through 9. It's granted. What's wrong with 5 55:4 through 11? 09:24:00 MR. LANGLEY: Your Honor, our 7 concern with that is fairly similar to our 8 concern with the first two of plaintiff's proposed voir dire questions in that it may 09:24:14 10 erroneously suggest to the jury that the issue is 11 the accuracy of the report which is covered under a different section of the FCRA for which a 12 private right of action does not exist. So our 13 14 objection is relevance. If not relevance, then Rule 403 objection. 09:24:30 15 THE COURT: It's overruled. You 16 17 may go into that. Okay. And your objection to 73 to 74? 18 MR. LANGLEY: Your Honor, our 19 09:25:04 20 objections to those are intertwined with our 21 objection to the evidence regarding the 22 collection lawsuit. And if I understood Your 23 Honor's ruling earlier, you've overruled our motion on that. And so if evidence for 24 09:25:20 25 collection lawsuit is coming in, then I suppose

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 26 of 166

26

this would, too, although we would like the 1 record to reflect we object to that. THE COURT: It's overruled. 89? MR. LANGLEY: Your Honor, same 5 argument. 09:25:40 THE COURT: Yeah. It's overruled. 7 And that's it, right? MS. CAULEY: Yes, Your Honor. THE COURT: Do any of you need a 09:26:12 10 break before we get the jury in here? Let's just 11 get them in here. (Short recess.) 12 13 THE COURT: When do you want me to ask those questions that the defendant has 14 09:27:00 15 proposed? Do you want me to ask them at the end of all the voir dire? Wouldn't that be the best 16 17 time to ask them? MR. LANGLEY: Your Honor, actually 18 I would like you to ask them at the beginning so 19 09:27:12 20 if there's a need to follow up or the plaintiff, we would have that opportunity. 21 22 THE COURT: That will be fine. 23 (Short recess.) 24 THE COURT: I'm looking at the 09:30:30 25 agreed summary in the pretrial order. How much

1 of this do you want me to read to the jury? Just the very first? Because I was really not going to read a whole lot. But since y'all are going to ask the -- you want me to ask the questions 5 first, what if I read: Jamon Brim filed this 09:30:46 action under the Fair Credit Reporting Act, 15 US Code, Section 1681, and following, based on 7 8 defendant, Midland Credit Management's reporting of the collection account as belonging to 09:30:58 10 Mr. Brim to the national credit reporting 11 agencies and the defendant's alleged failure to 12 conduct a reasonable investigation upon the 13 receipt of Mr. Brim's dispute through the credit 14 reporting agencies and let it go with that? Ιs that all right with you? 09:31:12 15 MS. CAULEY: That's fine. 16 17 MR. LANGLEY: So it will end with credit reporting agencies? 18 19 THE COURT: Yes, sir. And I 09:31:20 20 scratched out the line that says Alabama state law. 21 22 MS. CAULEY: Right. 23 THE COURT: Because that was 24 dismissed. Without going into the details about 09:31:28 25 what he purchased and when he did it and all that

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 28 of 166

stuff? 1 MR. LANGLEY: We're okay with that, Your Honor. 3 (In open court. Jury venire 5 present.) 09:31:34 THE COURT: Okay. 7 Please be seated. Good morning. Hope everybody 8 had a nice long weekend. I guess not everybody was off on President's Day. I still hope you had 09:38:02 10 a nice weekend. I know Saturday and Sunday were 11 beautiful. I want to thank y'all for coming here 12 13 today. We can't try a case without you. So we 14 just appreciate you being here. As you can see, there are some empty chairs. Some people 09:38:16 15 apparently did not show up, but I'm not going to 16 17 deal with that today. It's not my duty to do The jury section in Birmingham will do 18 that. that. But I do want to thank everyone who did 19

09:38:26 20 come for being here.

The first thing I would like to do is to 21 22 introduce you to the parties in this case. We 23 only have one case we're going to select a jury 24 in for this week. And we're going to finish up 09:38:38 25 this week, just so you know that for your own

> CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

All right.

practical purposes. And the case is numbered CV10-369 in the United States District Court for the Northern District of Alabama.

The plaintiff, who is the one who brings the lawsuit, is named Jamon Brim. And he is seated on -- in the middle right there on my right. This is Mr. Brim. You might want to turn around so the jury back there can see you. Thank you, Mr. Brim.

OP:39:10 10 He's represented by two attorneys. Penny 11 Cauley and Ron Sykstus. And actually, he has 12 another attorney who will be here tomorrow, Len 13 Bennett. But he couldn't be here today but he'll 14 be here tomorrow.

OP:39:26 15 The defendant in this case is Midland Credit Management, Inc., and their representative is Gabe Edrozo. He's seated on my left. And they're represented by Eric Langley and Jason Tompkins. And they're seated on my left, as well. And their in-house lawyer is also present. And that's Chris Yang. Thank you.

And the first thing I'm going to tell you is -- well, I think I'm going to call the roll just to make sure everybody's here who is o9:40:00 25 supposed to be. Joseph Aiello.

PROSPECTIVE JUROR 1: Yes. 1 THE COURT: Phillip Bess. PROSPECTIVE JUROR 2: Here. THE COURT: Jeffrey Bibbee. PROSPECTIVE JUROR 5: Here. 5 09:40:04 THE COURT: Belinda Courtney. PROSPECTIVE JUROR 8: Here. THE COURT: Melissa Dobbins --COURTROOM DEPUTY: Judge, I have a 09:40:14 10 few left. I lost them. They're right here. 11 THE COURT: Oh. Never mind. Before I repeat who the parties are and the 12 lawyers are, I'm going to call the roll first. 13 That's the safest. 14 09:41:20 15 Joey Aiello. Phillip Bess. Jeffrey 16 Bibbee. Belinda Courtney. Are you James Davis? 17 PROSPECTIVE JUROR 9: Yes, ma'am. THE COURT: Good morning. Melissa 18 Dobbins. 19 PROSPECTIVE JUROR 10: Yes, ma'am. 09:41:34 20 21 THE COURT: Stephen Drzycimski. 22 PROSPECTIVE JUROR 12: Here. 23 THE COURT: Beckie Edwards. 24 PROSPECTIVE JUROR 14: Here. 09:41:44 25 THE COURT: James Guess. CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

PROSPECTIVE JUROR 15: Here. 1 THE COURT: Monica Gregory. PROSPECTIVE JUROR 16: Here. THE COURT: Who's sitting in the 5 middle, then? 09:41:50 PROSPECTIVE JUROR 20: Marni Kent. THE COURT: Okay. You need to 8 move. I'll tell you. Step out of the seats just 9 a minute. Okay. James Guess. Monica Gregory. 09:42:12 10 Would you scoot over a little bit? Charles 11 Hines. PROSPECTIVE JUROR 19: Here. 12 THE COURT: Marni Kent. You're 13 supposed to sit next to Mr. Hines. And Jean 14 09:42:20 15 Kezo? PROSPECTIVE JUROR 21: Here. 16 17 THE COURT: Frank Luther. PROSPECTIVE JUROR 23: Here. 18 19 THE COURT: Chris Matthews. 09:42:22 20 PROSPECTIVE JUROR 24: Here. THE COURT: Carl McGrady. 21 22 PROSPECTIVE JUROR 25: Here. 23 THE COURT: Casey Miller. PROSPECTIVE JUROR 26: Here. 24 09:42:30 25 THE COURT: Donna Missildine. CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter

1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

1	PROSPECTIVE JUROR 27: Here.
2	THE COURT: Deborah Moody?
3	PROSPECTIVE JUROR 29: Here.
4	THE COURT: Stacey Moseley.
09:42:44 5	PROSPECTIVE JUROR 31: Here.
6	THE COURT: Gwen Naylor.
7	PROSPECTIVE JUROR 32: Here.
8	THE COURT: Robert Neutze.
9	PROSPECTIVE JUROR 33: Here.
09:42:52 10	THE COURT: Jerry Reyer.
11	PROSPECTIVE JUROR 34: Here.
12	THE COURT: Maurice Robinson.
13	PROSPECTIVE JUROR 35: Here.
14	THE COURT: Wendell Shields.
09:43:04 15	PROSPECTIVE JUROR 36: Here.
16	THE COURT: Lawrence Spiller.
17	PROSPECTIVE JUROR 38: Here.
18	THE COURT: Jane Wylie.
19	PROSPECTIVE JUROR 40: Here.
09:43:08 20	THE COURT: Peggy Whitt.
21	PROSPECTIVE JUROR 41: Here.
22	THE COURT: And Jan Williamson.
23	PROSPECTIVE JUROR 42: Here.
24	THE COURT: Okay. Let me just say
09:43:14 25	very briefly since we were having some people
	CHERYL K. POWELL, CCR, RPR, FCRR

that were not in here when I told you who the 1 parties are -- for the ones of you who missed it, this is Case Number CV10-369 in the United States Court for the Northern District. And this is Mr. Brim, Jamon T. Brim. He is the plaintiff. 09:43:34 And he's represented by Penny Cauley and Ronald 7 Sykstus. And tomorrow he will have another lawyer who couldn't be here today named Len 8 Bennett. You will be introduced to him tomorrow. The defendant is Midland Credit 09:43:52 10 11 Management, Inc. And their representative is 12 Gabe Edrozo, who is seated on my left. They are 13 represented by Eric Langley and Jason Tompkins. And their in-house counsel, Chris Yang, is here, 14 as well. 09:44:06 15 And the first thing I'm going to ask 16 17 everyone to do is to stand and raise their right hand and take the preliminary oath of a juror. 18 (Jurors sworn.) 19 09:44:34 20 THE COURT: Would you give us the 21 information -- well, let me just tell you: I'm 22 going to ask you some questions after you give us 23 some information. And then the lawyers are going 24 to ask you some questions. If the questions 09:44:48 25 apply to you, then -- you can go ahead and put it

1 up. If the questions apply to you, then the 2 first thing you need to do is give us your name 3 so the court reporter who is seated right there can take down who is saying what because she's 5 got to take down what everybody says all day long 09:45:06 to make a record of what we're doing here in 7 court today. Then after you give us your name, 8 you need to give us your answer. If you're seated behind the rail, if you would also stand 09:45:18 10 when you give us your answer -- there may be 11 questions that a lot of people have their hands 12 up for. You don't have to stand with your hand 13 up. But if -- when you give your answer, please 14 stand up so we can hear you better.

09:45:3015The rule is that if a question applies to16you, you answer it. If you're not sure whether a17question applies to you or not, please answer it.18We'd rather have one answer too many than you're19later on sitting in the jury box, thinking, now I09:45:462021answered that.

If for some reason you feel like you cannot answer the question and -- because you need it clarified, speak up. Tell us what it is you need clarified, and we'll clarify it for you.

CHERYL K. POWELL, CCR, RPR, FCRR

Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

If you don't answer a question because you don't think it applies to you, even after a clarification and we go on to the next question or questions and you're sitting there, thinking back and all of a sudden you realize you probably should have answered a question that was asked way back when, go back to that question and say, I'd like to give an answer or supplement an answer because I've thought about it.

09:46:26 10 Finally, even when you're -- if you're 11 seated as a juror in this case to hear this case and you think of something you should have 12 answered when you're sitting actually in the jury 13 14 box, trying the case, give us whatever it is you should have told us. Just give us that 09:46:42 15 information. We need it. And we'll make proper 16 17 use of it.

I do want to tell you that with respect to 18 any question asked, both of the Court and of the 19 09:46:54 20 lawyers, if there's any information you do not want to stand up and give in front of all the 21 22 other jurors, you should feel free to tell me 23 that you want to do this privately, and we'll go in chambers and do it privately outside the 24 09:47:08 25 presence and hearing of the rest of the jurors.

You certainly have that right. And you should not hesitate to exercise it if you think that would be best for you.

Now, the first thing I would like for you to do is to answer the questions on the easel. And then I'll ask you some more questions after those have been answered. And we should start with Mr. Aiello. You don't have to tell us street address. Just the city you live in or the county.

11 PROSPECTIVE JUROR 1: My name is Joey Aiello. I live in Huntsville, Alabama. I'm 12 13 a plaintiff's personal injury lawyer. Morris, Conchin, King & Hodge in Huntsville. My -- and 14 09:47:48 15 that's what I've done for the past five years. My -- I graduated from law school at Alabama. 16 17 I'm married to Claire Aiello. And she works at Channel 19 in Huntsville. And she is a web 18 content manager. And never been a juror. And I 19 09:48:06 20 like Alabama football. THE COURT: 21 Thank you. 22 COURTROOM DEPUTY: Phillip Bess. 23 THE COURT: Wait. Have you ever

been a plaintiff or defendant, witness?

09:48:16 25

24

1

PROSPECTIVE JUROR 1: Never been a

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 37 of 166

witness and never sued or been sued. 1 THE COURT: Okay. Thank you. PROSPECTIVE JUROR 2: My name is Phillip Bess. I've lived in Toney, Alabama the last six years. I'm a quality engineering 5 09:48:28 manager for Navistar Diesel of Alabama. I've been there four years. Before that, I was a 7 quality manager down in Cullman, Alabama for 8 another company. Highest level of school, I've 09:48:46 10 got four years of college, but have not got a 11 degree. I am married. My wife, Vickie, is a safety manager for Selex Galileo in Huntsville. 12 13 I've never been a juror. Never been a witness. I've never been sued or sued anybody. I have a 14 hobby farm, and I love Alabama football. 09:49:02 15 16 THE COURT: Thank you. 17 COURTROOM DEPUTY: Jeffrey Bibbee. PROSPECTIVE JUROR 5: I'm Jeffrey 18 Bibbee. I live in Florence, Alabama. Prior to 19 09:49:14 20 that, my legal residence was Somerville, Alabama while I was a graduate student in London. I am 21 22 an assistant professor of history at the 23 University of North Alabama and have been for 24 two-and-a-half years. Prior to that, I was a research assistant at the London School of 09:49:26 25

> CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 38 of 166

Economics. I have a Ph.D. in history from the 1 2 University of London. I am unmarried. I have 3 never been a juror. I have never been a witness. I have never been sued. And my special interests 4 would be travel, reading, cooking. 5 09:49:40 THE COURT: Thank you. Now, have 7 you ever sued anyone? PROSPECTIVE JUROR 5: No, ma'am. 8 THE COURT: Okay. Travel, 09:49:50 10 reading, and cooking? 11 PROSPECTIVE JUROR 5: Yes, ma'am. COURTROOM DEPUTY: Belinda 12 13 Courtney. PROSPECTIVE JUROR 8: I live in 14 Meridianville. I've been there 20-something 09:49:56 15 years. I'm self-employed. Clean houses. Been 16 17 doing that for, like, five years. I finished high school. I'm married. My husband does 18 computer work at SAIC. I have never been a 19 09:50:14 20 juror. I've never been a witness in court. And 21 I've never sued or been sued. And my hobbies are 22 camping. 23 THE COURT: Thank you. 24 COURTROOM DEPUTY: James Davis. PROSPECTIVE JUROR 9: I'm James 09:50:26 25 CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 39 of 166

Davis. Lived in Rogersville, Alabama all my 1 life. Work for Simcoe Construction. I'm equipment operator. That's about all I got. Never sued. Never been sued. All that. THE COURT: No. Wait. Wait just 5 09:50:48 a minute. Did you go to high school? 6 PROSPECTIVE JUROR 9: Yes, ma'am. THE COURT: Did you finish 12th grade? 09:50:56 10 PROSPECTIVE JUROR 9: Yes, ma'am. 11 THE COURT: What does your wife do? 12 PROSPECTIVE JUROR 9: She works at 13 Listerhill Credit Union. 14 THE COURT: And you've never sued 09:51:02 15 16 or been sued? 17 PROSPECTIVE JUROR 9: No, ma'am. THE COURT: You've never been a 18 19 witness? PROSPECTIVE JUROR 9: No, ma'am. 09:51:10 20 21 THE COURT: Never been a juror? 22 PROSPECTIVE JUROR 9: No, ma'am. 23 THE COURT: And do you do 24 something for fun? PROSPECTIVE JUROR 9: Farm. 09:51:16 25 CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

THE COURT: Thank you. 1 COURTROOM DEPUTY: Melissa Dobbins. PROSPECTIVE JUROR 10: I'm Melissa 5 Dobbins. I lived in Moulton, Lawrence County for 09:51:20 the past 18 years. I'm a nurse at Huntsville Hospital. I work in the neonatal intensive care. 7 8 Been there for four years. And I worked at Decatur General Hospital before that. I have an 09:51:36 10 associate's degree from Calhoun. I am married. 11 And he works at Nucor Steel. THE COURT: Where? 12 PROSPECTIVE JUROR 10: Nucor 13 14 Steel. I have been a juror several years ago in 09:51:50 15 Lawrence County for -- it was a family case. Would that be civil case? Where one part of the 16 17 family was suing the other family. Other part of the family. 18 THE COURT: What did they sue for? 19 09:52:04 20 PROSPECTIVE JUROR 10: They -- a 21 daughter was saying that the son was taking 22 advantage of the father because he had 23 Alzheimer's. 24 THE COURT: That would be a civil 09:52:12 25 case. CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 41 of 166

```
41
```

PROSPECTIVE JUROR 10: Okay. 1 I'm 2 not real big on court and stuff. THE COURT: That's fine. So what was the result? PROSPECTIVE JUROR 10: He --5 09:52:18 THE COURT: Who was the one that brought the lawsuit? The son? 7 PROSPECTIVE JUROR 10: The 8 9 daughter brought the lawsuit. The son just had 09:52:28 10 to pay a small amount back. 11 THE COURT: So did y'all decide 12 that he had to pay some money back? PROSPECTIVE JUROR 10: Yes. 13 14 THE COURT: Were you the 09:52:36 15 foreperson of the jury? PROSPECTIVE JUROR 10: No, ma'am. 16 17 And I have never been sued or sued anybody. No. And my hobbies are my kids and following them in 18 ball and stuff. That's about it. 19 THE COURT: Okay. 09:52:48 20 Thanks. 21 COURTROOM DEPUTY: Stephen 22 Drzycimski. 23 PROSPECTIVE JUROR 12: I live in 24 Laceys Spring, Alabama. I work for the U.S. 09:52:56 25 Government on Redstone Arsenal. I'm an engineer. CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 42 of 166

And work in the research and development 1 2 engineering center. Worked there for 17 -- 20 years, I guess. Something like that now. Let's see. I haven't had any other jobs the last five 5 I graduated from college with a BS in 09:53:12 years. mechanical engineering. I'm married. My spouse 7 doesn't -- she does work. She does out of the 8 house. She's a -- she likes to buy junk and antique things and sells them back on EBay. That 09:53:30 10 kind of thing. She has her own little business, 11 kind of thing. THE COURT: Can I call her an EBay 12 13 trader? PROSPECTIVE JUROR 12: Yeah. 14 She 09:53:38 15 goes to yard sales and sells that or junk, things 16 like that. I have been a juror. Probably been 17 20-plus years ago. Heard one -- it was civil case. Tax case. I don't really remember the 18 specifics of it. We heard one day of evidence, 19 09:53:50 20 and then it was pleaded out. And I haven't been a witness. Haven't sued anybody. And I play 21 22 lots of tennis, lots of golf, and have a barbecue 23 competition team. THE COURT: Thank you. 24 COURTROOM DEPUTY: Beckie Edwards. 09:54:04 25 CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 43 of 166

43

PROSPECTIVE JUROR 14: I live in 1 2 Hanceville, Alabama. I've lived there for the last 20 years. And I'm a retired postal worker. But I have worked for Alabama Coal Cooperative 5 for the past ten years. 09:54:22 THE COURT: What do you do for 7 them? PROSPECTIVE JUROR 14: I'm a 8 bookkeeper. 09:54:32 10 THE COURT: Okay. 11 PROSPECTIVE JUROR 14: And I graduated from Wallace State Junior College. 12 Ι 13 am divorced. And I have been a juror in a murder trial. He was convicted. I've never been a 14 09:54:54 15 witness in court. I have been sued in traffic 16 accident. And I won. And my hobbies are my 17 grandchildren and Auburn athletics. THE COURT: 18 Thank you. Were you the foreperson of the jury that heard the murder 19 09:55:12 20 case? PROSPECTIVE JUROR 14: No. 21 22 THE COURT: Okay. 23 COURTROOM DEPUTY: James Guess. PROSPECTIVE JUROR 15: James E. 24 09:55:34 25 Guess. I live in Fackler, Alabama for last 36

> CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

years. I'm retired person. I was an electrical 1 supervisor for TVA for those years. I do not work now. I'm retired. The other jobs I've had in the last five years is mowing lawns for the 5 public. I do a little bit of that on the side. 09:56:10 My highest level of education is two-year degree 7 from Northeast State Junior College. I'm married. I have three children. My wife does 8 not work. She's retired from TVA. I've been on 09:56:28 10 a jury one time in Jackson County before. I've 11 never been a witness in court. Never sued anyone. My hobbies is Alabama football. 12 13 THE COURT: Okay. Have you ever been sued? 14 PROSPECTIVE JUROR 15: No, ma'am. 09:56:44 15 THE COURT: Can you remember what 16 17 case you heard as a juror? PROSPECTIVE JUROR 15: Highway 18 patrol was injured in an accident, investigating 19 09:56:52 20 an accident. He had the court suit. THE COURT: And do you remember 21 22 what the jury did? 23 PROSPECTIVE JUROR 15: Yes, ma'am. 24 He lost the court. 09:57:02 25 THE COURT: Okay. All right. CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 45 of 166

Were you the for person of the jury? 1 PROSPECTIVE JUROR 15: Yes, ma'am, I was. THE COURT: All right. Thank you, 5 sir. 09:57:08 COURTROOM DEPUTY: Monica Gregory. PROSPECTIVE JUROR 16: I'm Monica Gregory. Live in Hartselle, Alabama. 8 Previous -- I've been there almost five years. 09:57:18 10 Before that, we were in Portland, Tennessee, just 11 north of Nashville. I am a quality control manager. A chemist for the last probably ten, 15 12 13 years. I work for a company called Southern 14 Water Consultants. I've only been there three weeks. I just recently changed jobs. Before 09:57:34 15 that, I was employed with Bunge Corporation. 16 17 Make soybean oil. I have a bachelor's degree in biology from the University of Tennessee Martin. 18 I am married. My husband is Jason. He does 19 09:57:50 20 project engineering for Southwestern Communications which is jails and prisons. They 21 22 do the controls. Their company does. I've never 23 been a juror. I've never been a witness. I have 24 sued, I guess, or in -- my mother sued. My father was killed in a car accident. That case 09:58:12 25

> CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 46 of 166

never went to court. It was settled out. But I 1 quess I was part of that lawsuit because I was over the age of 18. So --THE COURT: Okay. 5 PROSPECTIVE JUROR 16: My hobbies 09:58:24 are two baby girls and baking. THE COURT: Have you ever been 8 suit? PROSPECTIVE JUROR 16: No, ma'am. 09:58:32 10 THE COURT: Thank you. 11 COURTROOM DEPUTY: Charles Hines. PROSPECTIVE JUROR 19: I'm Charles 12 13 Hines. I live in Huntsville, Alabama. I'm 14 retired. I was electronic engineer and 09:58:44 15 electromagnetic compatibility engineer. I have a bachelor's and master's and all but thesis toward 16 a doctorate. Let's see. Widowed. Was married 17 to a precious treasure for 29 years and lost her 18 in 2009. I was a jury foreman on a criminal 19 09:59:20 20 case. And. 21 THE COURT: What was the result? 22 PROSPECTIVE JUROR 19: He was 23 convicted. 24 THE COURT: Okay. PROSPECTIVE JUROR 19: And I was 09:59:30 25 CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 47 of 166

47

sued as a result of an automobile accident 30 1 years ago. THE COURT: Who won that case? PROSPECTIVE JUROR 19: They won. 5 The insurance company had to pay. And my hobby 09:59:42 is baking. THE COURT: Thank you, sir. COURTROOM DEPUTY: Marni Kent. PROSPECTIVE JUROR 20: My name is 09:59:52 10 Marni Kent. I live in Cullman, Alabama. I work 11 for G.E. in Huntsville. And I work in the technology group with the engineers. I do 12 technical documentation. I'm a technical writer. 13 And let's see. I finished high school. I've had 14 some college, but I don't have any degrees. I am 10:00:10 15 16 married. My spouse is Austin Kent. He works in 17 Cullman for Lumpkin Industries, and they do industrial gear repair. I've not ever heard a 18 case as a juror. And I've not been a witness. 19 10:00:28 20 I've not been sued or sued anyone. And I like to spend time with my family and extended family. 21 22 THE COURT: Thank you. 23 COURTROOM DEPUTY: Jean Kezo. 24 PROSPECTIVE JUROR 12: Hello. My 10:00:40 25 name is Jean Kezo. I live in Huntsville,

> CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

1	Alabama. I am a cashier with the South Parkway
2	Wal-Mart in Huntsville. I've had that job for
3	the past five-and-a-half years. Let's see. I
4	graduated from high school in Wisconsin in 1970.
10:01:00 5	Do not have any degrees. But I have also spent
6	some time as a creative freelance writer.
7	
	Creative writing is one of my hobbies also. I
8	did some freelance work for the local newspaper
9	in Wisconsin. That was part-time on my even
10:01:20 10	you know, as a self-employed person. I am
11	divorced. I have three grown children. Yes. I
12	was a juror, but this was back, like, 20, 25
13	years ago back in for the county court in
14	Wisconsin. All the cases were sort of local and
10:01:38 15	sort of, you know, smaller cases. Nothing like
16	murder trials or anything like that. I don't
17	remember who won. I've never been a witness in a
18	court. And my hobbies are writing, reading, and
19	traveling.
10:01:54 20	THE COURT: Have you ever sued or
21	been sued?
22	PROSPECTIVE JUROR 21: No.
23	THE COURT: Thank you.
24	COURTROOM DEPUTY: Frank Luther.
10:02:00 25	PROSPECTIVE JUROR 23: Frank
	CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter
I	1729 Fifth Avenue, North

Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 49 of 166

49

Luther. I live in Madison. I work for the Hall 1 2 Metal Door Company. I'm the production 7 scheduler. Been there for the past 14, 15 years. No other jobs. Education degree, University of 5 Texas. Married. My wife works as a floral 10:02:26 6 designer, Design World in Madison. I have heard a case as a juror. It was a criminal DUI case El 7 8 Paso County. THE COURT: I'm sorry. Who won? 10:02:42 10 PROSPECTIVE JUROR 23: Who won? 11 THE COURT: You said it was El Paso County in Texas? 12 PROSPECTIVE JUROR 23: El Paso 13 14 County, Texas. It was a DUI case. The county 10:02:56 15 won on that one. THE COURT: So y'all found him 16 17 quilty? PROSPECTIVE JUROR 23: Ma'am? 18 THE COURT: Y'all found him 19 10:03:02 20 quilty? 21 PROSPECTIVE JUROR 23: Yes, ma'am. 22 THE COURT: Were you the 23 foreperson? 24 PROSPECTIVE JUROR 23: No, ma'am. 10:03:06 25 THE COURT: Any other juror CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 50 of 166

50

experience? 1 PROSPECTIVE JUROR 23: I'm sorry? THE COURT: Any other juror experience? PROSPECTIVE JUROR 23: Show up and 10:03:10 get dismissed. THE COURT: Okay. PROSPECTIVE JUROR 23: I've not been sued. Or I have been, I guess, for a car 10:03:20 10 accident, but the insurance company handled it. 11 And my hobbies are my grandchildren and sports. THE COURT: 12 Thank you. COURTROOM DEPUTY: Chris Matthews. 13 PROSPECTIVE JUROR 24: Hi. 14 Мy name is Chris Matthews. I'm a registered nurse. 10:03:32 15 16 I work in Highlands in the emergency department. 17 Prior to that, I worked for Walker Isbell Surgeons for --18 19 THE COURT: I'm sorry. You worked 10:03:40 20 where? PROSPECTIVE JUROR 24: Now? 21 22 THE COURT: Yeah. 23 PROSPECTIVE JUROR 24: Presently I 24 work at Highlands in the emergency room. Prior 10:03:48 25 to that, I worked for Walker Isbell Surgeons. Ι CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North

> Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 51 of 166

51

have an associate's from northeast. I am married 1 to Ryan Matthews. He works for TVA. He is an operator. I've never heard a case as a juror. Ι have never been a witness. I have never been 5 sued. I have never sued anyone. And my hobbies 10:04:04 are cooking, cleaning, and Auburn football. THE COURT: Okay. Where do you live? 8 PROSPECTIVE JUROR 24: I live in 10:04:18 10 Scottsboro. 11 THE COURT: Thanks. COURTROOM DEPUTY: Carl McGrady. 12 PROSPECTIVE JUROR 25: My name is 13 Carl McGrady. I live in Florence. Been in 14 Florence since I was two months old. I'm almost 10:04:24 15 16 60. The work I do, I am a warehouse manager for TNT Fireworks, which is American promotional 17 events. I've been there approximately ten years. 18 Before that, I worked for Reynolds Metal Company 19 10:04:42 20 and Wise Alloys. Highest level of schooling, I have a degree from the University of North 21 22 Alabama in math and science. I am married. Μv 23 wife, 38 years, she is a housewife. She doesn't 24 work. Works around the house and keeps our 10:05:04 25 grandchildren. Heard a case as a juror. I was

CHERYL K. POWELL, CCR, RPR, FCRR

Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

appointed as a juror on the grand jury of 1 2 Lauderdale County for three months about 15 years ago. That was involving if the D.A. had enough evidence to bind those cases over to court. And 5 I have never been a witness in a court. I have 10:05:28 been sued as an individual. I mean, as an 7 accident, but my insurance company took care of 8 that. And on the suit case, I was with a group that sued I think a corporation for Reynolds' 10:05:48 10 employees at that time for -- years ago for 11 benefits that they knocked us out of when they 12 sold the company. And my hobbies are my 13 grandchildren. THE COURT: All right. Thank you, 14 10:06:00 15 sir. 16 COURTROOM DEPUTY: Casey Miller. 17 PROSPECTIVE JUROR 26: My name is Casey Miller. I live in Florence, Alabama. 18 Before that, I lived in Sacramento, California. 19 10:06:10 20 Currently unemployed. Before that, I was a store manager for Movie Gallery until they went out of 21 22 business. That was in Tuscumbia, Alabama. And 23 high school graduate. No college. Not married. 24 Yes. I was a juror. I was a juror -- I was a 10:06:36 25 member of a jury in I quess another civil case

> CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North

Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 53 of 166

where a gentleman had sued his lawyer for what he 1 2 felt he was -- misrepresentation from a previous 7 case that they had had. We heard about half a day of arguments and testimony and evidence, came 5 back from lunch, and they had settled while we 10:06:52 were out at lunch. THE COURT: All right. PROSPECTIVE JUROR 26: Never been С a witness. Never been sued. Never sued anybody. 10:07:02 10 And I am a musician. 11 THE COURT: All right. COURTROOM DEPUTY: Donna 12 Missildine. 13 PROSPECTIVE JUROR 27: My name is 14 Donna Missildine. I live in Falkville, Alabama. 10:07:10 15 16 And I am a preschool teacher. I work for Bethel Baptist School in Hartselle. I've worked there 17 18 for 25 years. I have an associate's degree. And I am married. My husband works for Family Dollar 19 10:07:30 20 as a store opener. And I have heard a case as a juror. It was a DUI case. And I think she lost. 21 22 THE COURT: Were you the 23 foreperson? PROSPECTIVE JUROR 27: No, ma'am. 24 10:07:50 25 THE COURT: Okav. CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 54 of 166

PROSPECTIVE JUROR 27: Never been 1 2 a witness. Never been sued. I never sued anyone. My hobbies are reading, and I have a brand new grand baby. THE COURT: Congratulations. 10:08:04 COURTROOM DEPUTY: Deborah Moody. PROSPECTIVE JUROR 29: My name is 8 Deborah Moody. I live in Killen, Alabama. I work as a manager at the Green Hills Senior 10:08:20 10 Center. My former occupation was school teacher. 11 I have a master's degree in early childhood education from Western Kentucky University. I am 12 13 married. My husband is disabled from Reynolds 14 Metals. I've never heard a case as a juror. I've never been a witness. I had a case -- it 10:08:44 15 was settled out of court, but it was a car 16 17 accident. 18 THE COURT: Were you the plaintiff or the defendant? 19 10:08:56 20 PROSPECTIVE JUROR 29: I would have been the plaintiff. It was settled out. 21 22 THE COURT: Okay. 23 PROSPECTIVE JUROR 29: And my 24 hobbies are bass fishing and Alabama football. THE COURT: Thank you. 10:09:06 25 CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

COURTROOM DEPUTY: Stacey Moseley. PROSPECTIVE JUROR 31: My name is Stacey Moseley. I live here in Florence for, like, the last 16 years. I am an LPN office 5 nurse. I'm at this -- I've been at this job 10:09:20 since, like, November. Before that, I had worked for another doctor for last -- the last five or six years here in Florence. 8 THE COURT: Who do you work for? 10:09:32 10 PROSPECTIVE JUROR 31: Dr. Felix 11 Morris. 12 THE COURT: Okay. PROSPECTIVE JUROR 31: I have an 13 14 LPN certificate from Northwest Shoals. I'm 10:09:40 15 married. My husband does not work. He is 16 disabled. He's 13 years out from a heart 17 transplant. I have served as a juror. I've never been a witness. And I've never sued or 18 been sued. And my hobbies and interests are 19 10:09:58 20 whatever my son is into and reading. 21 THE COURT: Okay. With respect to 22 being a juror, has that been here in Lauderdale 23 County? 24 PROSPECTIVE JUROR 31: Yes, ma'am. 10:10:06 25 THE COURT: And do you remember CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 56 of 166

what the case was about? 1 PROSPECTIVE JUROR 31: DUI charge. THE COURT: Do you know who won? PROSPECTIVE JUROR 31: Well, the prosecution -- the defendant lost. 5 10:10:18 THE COURT: Was he found quilty? PROSPECTIVE JUROR 31: Yes. THE COURT: Were you the foreperson? 10:10:26 10 PROSPECTIVE JUROR 31: No. 11 THE COURT: Thank you, sir. 12 COURTROOM DEPUTY: Gwen Naylor. 13 PROSPECTIVE JUROR 32: My name is 14 Gwen Naylor, and I live in Athens, Alabama. I retired from TVA in 2001. In 2009, I started to 10:10:34 15 16 take some part-time jobs and things. I worked for the census for the decennial census for a 17 year and just starting to do something part-time 18 from home. I have a BS degree in accounting. I 19 10:10:52 20 am married. My husband works for IBEC in 21 Madison. I have heard a case as a juror in this 22 court. It was a civil case. The defendant won. 23 I have --24 THE COURT: What was it about? PROSPECTIVE JUROR 32: It was 10:11:08 25 CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 57 of 166

sexual harassment. 1 THE COURT: Okay. PROSPECTIVE JUROR 32: I have never been sued nor have I sued anyone. And my hobbies are just outdoor activities with my 5 10:11:16 family. THE COURT: Thank you. Were you 8 the foreperson of the jury? PROSPECTIVE JUROR 32: No, ma'am. 10:11:24 10 COURTROOM DEPUTY: Robert Neutze. 11 PROSPECTIVE JUROR 33: I live in Huntsville, Alabama. I work at NASA for CSC as a 12 systems engineer. Highest degree, four years at 13 14 UAH. Computer software. I'm widowed. I have heard multiple criminal cases. Mixed bag. Some 10:12:00 15 16 innocent, some guilty. 17 THE COURT: I got the part where you said I've heard multiple criminal cases. 18 Mixed bags? 19 10:12:16 20 PROSPECTIVE JUROR 33: Some 21 guilty, some innocent. So this would be my 22 fourth jury selection. Never been a foreman on any of the juries. 23 24 THE COURT: Okay. PROSPECTIVE JUROR 33: I have been 10:12:26 25 CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

a witness to an auto accident trial. I've never 1 been sued nor have a sued anyone. And my hobbies are golf, home improvement, college sports. THE COURT: Thank you. 5 COURTROOM DEPUTY: Jerry Reyer. 10:12:42 PROSPECTIVE JUROR 34: I'm Jerry 7 Reyer. I've lived in Ardmore, Alabama all my life. Worked for WYLE Laboratories 32 years. My 8 wife is Paula Reyer. She's an Avon representative. I served on one trial thing. It 10:12:56 10 11 was food poisoning. They lost on it. 12 THE COURT: Okay. Stop. You're 13 losing me. Okay. Where do you work? PROSPECTIVE JUROR 34: WYLE 14 10:13:16 15 Laboratories. Huntsville, Alabama. 16 THE COURT: And what do you do 17 there? PROSPECTIVE JUROR 34: I'm an 18 electrician by trade. 19 10:13:16 20 THE COURT: Okay. And highest level of education? 21 22 PROSPECTIVE JUROR 34: High school 23 graduate. 24 THE COURT: And your wife works 10:13:22 25 for Avon as a representative? CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 59 of 166

PROSPECTIVE JUROR 34: She is a 1 manager. THE COURT: And you have been a juror? 5 PROSPECTIVE JUROR 34: Before in a 10:13:28 case. And it was on food poisoning, and they 6 lost on it. THE COURT: Who sued whom? PROSPECTIVE JUROR 34: In Athens, 10:13:36 10 there was an individual that eat at a restaurant 11 and got food poisoning. He sued the restaurant. Proved it wasn't food poisoning is what it boiled 12 13 down to. THE COURT: Okay. Thank you. 14 10:13:50 15 Were you the foreperson? PROSPECTIVE JUROR 34: No, ma'am. 16 17 And I've never sued anybody or been sued either. My hobby is Alabama football. 18 THE COURT: Thank you. 19 10:14:00 20 COURTROOM DEPUTY: Maurice Robinson. 21 22 PROSPECTIVE JUROR 35: Maurice 23 Robinson. And I live in Triana, Alabama. And I work for -- I'm a contractor for Redstone 24 10:14:12 25 Arsenal. And I'm a HVAC mechanic. And I'm a CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 60 of 166

high school graduate. I graduated from high 1 school. And I'm married. My wife, she runs a strip mall. I can barely see this. THE COURT: Can you scoot it over? PROSPECTIVE JUROR 35: I've been 5 10:14:40 on -- I have been a juror. On a murder trial. 6 THE COURT: Was he found guilty or 8 not quilty? PROSPECTIVE JUROR 35: Guilty. 10:14:56 10 THE COURT: Were you the 11 foreperson? PROSPECTIVE JUROR 35: No. 12 THE COURT: Okay. Any other 13 trials? 14 10:15:00 15 PROSPECTIVE JUROR 35: No, ma'am. 16 THE COURT: Okay. 17 PROSPECTIVE JUROR 35: And I have never been a witness. I have never been sued. 18 And my hobbies are chess. 19 10:15:14 20 THE COURT: Chess? 21 PROSPECTIVE JUROR 35: Chess. 22 THE COURT: Have you ever sued 23 anybody? 24 PROSPECTIVE JUROR 35: No, ma'am. 10:15:18 25 THE COURT: All right. Thank you, CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 61 of 166

61

sir. 1 COURTROOM DEPUTY: Wendell Shields. PROSPECTIVE JUROR 36: My name is Wendell Shields. I live in Town Creek, Alabama 5 10:15:34 for the last 15, 16 years. THE COURT: Where? PROSPECTIVE JUROR 36: Town Creek. 9 I am a truck driver for the last 22 years. Ι 10:15:46 10 work for LLL Farms now. I'm a high school graduate. My wife, she's a manager for Dollar 11 General in Sheffield. I have been a juror on a 12 13 case in Lawrence County. That was about six 14 years ago, seven years ago. It was a lady rolled 10:16:16 15 into another lady at a red light. And lady was 16 rolled in to, she said she had neck problems. 17 And she lost. THE COURT: Okay. 18 19 PROSPECTIVE JUROR 36: And I've 10:16:26 20 never been sued nor have I ever sued anyone. And 21 my hobbies are whatever my grandson wants to do 22 that day. 23 THE COURT: What? PROSPECTIVE JUROR 36: Whatever my 24 10:16:38 25 grandson wants to do that day. CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North

> Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

THE COURT: Okay. All right. Thank you. COURTROOM DEPUTY: Lawrence Spiller. 10:16:42 PROSPECTIVE JUROR 38: My name is 6 Lawrence Spiller. I live in Hampton Cove, 7 Alabama. I'm retired after 28 years as a sales 8 manager, sales and sales manager with Hercules, Incorporated. I don't work anymore. I have a BS 10:17:08 10 is mechanical engineering from the University of 11 Maine. I am married for 36 years. My wife is a part-time physical therapist. I've never heard a 12 13 case as a juror. I've never been a witness. I've never been sued or sued anyone. I like golf 14 and fishing and just about anything. 10:17:32 15 16 THE COURT: Thank you. 17 COURTROOM DEPUTY: Jane Wylie. PROSPECTIVE JUROR 40: Can you 18 move the board over in the middle? I can't see 19 10:17:44 20 it. My name is Jane Wylie. I live in 21 22 Sheffield, Alabama. I'm a housewife. I have a 23 high school education and two years at the 24 University of North Alabama. I've been married 10:18:12 25 for 32 years. My husband is a retired CHERYL K. POWELL, CCR, RPR, FCRR

Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

communications supervisor with the Alabama State 1 2 Troopers. I did jury duty in Colbert County, but 7 I was not chosen for a case. I did federal grand jury in Birmingham for two years. Do you want to 5 know what I heard? 10:18:42 THE COURT: No. Not grand jury. PROSPECTIVE JUROR 40: Okay. I've 8 never been a witness. Never sued anyone. Never been sued. My interests are antiques and Kenny 10:18:58 10 Chesney. 11 THE COURT: Thank you. COURTROOM DEPUTY: Peggy Whitt. 12 PROSPECTIVE JUROR 41: Yes. I'm 13 14 Peggy Whitt. I live in Madison, Alabama. I've lived there basically in that area all my life. 10:19:06 15 I work for Dynetics IT Services. We have a 16 contract with NASA. I'm on a LITES contract. 17 I've been working out at the Arsenal since 1985. 18 Prior to that, I was in banking for about 13 19 10:19:26 20 years. I have a high school degree with some technical classes, courses. I'm married to my 21 22 husband, Larry Whitt. He's retired now. He was 23 in the procurement department. I have never been 24 a juror. I've always wanted to be called. I 10:19:56 25 have never been a witness. I've never been sued.

> CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North

Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 64 of 166

Can't read the last line. 1 THE COURT: Have you --PROSPECTIVE JUROR 41: Travel and reading. 5 THE COURT: Have you ever sued 10:20:08 anybody? PROSPECTIVE JUROR 41: No, ma'am. THE COURT: Thank you. COURTROOM DEPUTY: Jan Williamson. PROSPECTIVE JUROR 42: Jan 10:20:14 10 11 Williamson. I live in Hampton Cove, Alabama. 12 Been there for about 16 years. I am currently 13 working with UAH as a program coordinator for the 14 atmospheric sciences researchers. I've been 10:20:30 15 there for just six or seven months. Prior to 16 that, I was a prospect researcher with the 17 university's fundraising division. I have a degree in business from the University of 18 19 Pennsylvania. And I am married to Allen 10:20:46 20 Williamson. He is a vice-president of ADS 21 Environmental. I have been a juror on a case in 22 Madison County. It was a civil case. Αt 23 first -- first case, not the one I heard, there 24 was a young man who was charged with drunk driving. He was found guilty. During that 10:21:08 25

> CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

accident, there was someone hurt. The case that 1 I was a juror on was the followup where the plaintiff, the accident victim, was suing for damages. The plaintiff won that case. And I was 5 not a foreperson. I have never been a witness. 10:21:22 I have never sued anyone or been sued. And my 7 hobbies are my family and travel. THE COURT: Thank you. I want to С ask you some questions. And remember the rules 10:21:56 10 about answering them if they apply to you. 11 Is there anyone on this jury panel that 12 have just stood up and introduced themselves -and thank you for doing that -- who is not a 13 citizen of the United States? 14 10:22:08 15 (No response.) 16 THE COURT: Is there anyone who is 17 not over the age of 18 years? 18 (No response.) THE COURT: Is there anyone who 19 10:22:22 20 has not resided for a period of one year within the Northern District of Alabama? 21 22 (No response.) 23 THE COURT: Is there anyone who has been convicted in state or federal court of a 24 10:22:32 25 court of record of a crime punishable by

> CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 66 of 166

1 imprisonment for more than one year without having your civil rights restored? (No response.) THE COURT: Is there anyone who is 5 not able to read, write, speak, and understand 10:22:42 English? (No response.) THE COURT: Is there anyone who by С reason of mental or physical infirmity is 10:22:50 10 incapable of rendering efficient jury service? 11 (No response.) THE COURT: Is there anyone who is 12 13 a member of a fire or police department? PROSPECTIVE JUROR 36: Yes. 14 THE COURT: Is it a volunteer fire 10:23:04 15 department? 16 PROSPECTIVE JUROR 36: Kind of. 17 18 It is volunteer. But we get paid for the calls 19 we qo on. 10:23:12 20 THE COURT: That's Mr. Shields? PROSPECTIVE JUROR 36: Yes, ma'am. 21 22 THE COURT: Have a seat. Anyone 23 else? 24 (No response.) 10:23:18 25 THE COURT: Is there anyone who is CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 67 of 166

67

```
a member in the -- in active service in the armed
      1
          forces?
                           (No response.)
                           THE COURT: Is there anyone who is
      5
          related by blood or by marriage to Jamon Brim,
10:23:24
          the plaintiff in this case?
                           (No response.)
                           THE COURT: Is there anyone who is
      8
      С
          an officer, director, stockholder, or employee of
10:23:38 10
          Midland Credit Management, Inc.?
     11
                           (No response.)
                           THE COURT: Is there anyone who is
     12
     13
          related by blood or by marriage to Len Bennett,
          who is the lawyer who will be here tomorrow? He
     14
          is from Virginia.
10:23:50 15
     16
                           (No response.)
     17
                           THE COURT: Penny Cauley, who is
     18
          seated here on my right?
                           (No response.)
     19
10:23:54 20
                           THE COURT: And Ronald Sykstus?
     21
                           (No response.)
     22
                           THE COURT: Is there anyone who in
     23
          the past has been or presently is being
     24
          represented by these attorneys or have been in
10:24:06 25
         their office for legal advice or sought legal
                         CHERYL K. POWELL, CCR, RPR, FCRR
                          Federal Official Court Reporter
                            1729 Fifth Avenue, North
                              Birmingham, AL 35203
```

256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 68 of 166

68

advice from them? 1 (No response.) THE COURT: Is there anyone who is related by blood or by marriage to Eric Langley 4 5 or Jason Tompkins or Gabe Edrozo or Chris Yang? 10:24:16 (No response.) THE COURT: Is there anyone who 8 has been represented by or is represented by or has sought legal advise from Mr. Langley, 10:24:32 10 Mr. Tompkins, or Mr. Yang? 11 (No response.) THE COURT: Let me just ask the 12 13 whole panel. Is there anyone who knows these 14 people? Knows these people at all? 10:24:44 15 (No response.) THE COURT: Well, let me just tell 16 17 This is what the case is about -- it is a vou: very, very brief synopsis. Jamon Brim filed this 18 action under the Fair Credit Reporting Act, which 19 10:24:56 20 is located in 15 U.S. Code, Section 1681 and the following sections, based on defendant, Midland 21 22 Credit Management's, reporting of a collection 23 account as belonging to Mr. Brim to the national 24 credit reporting agencies and the defendant's 10:25:16 25 alleged failure to conduct a reasonable CHERYL K. POWELL, CCR, RPR, FCRR

Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

investigation upon receipt of Mr. Brim's dispute 1 through the credit reporting agencies. Now, with that being said, is there anyone who knows anything about the facts of this case? 4 10:25:32 5 (No response.) THE COURT: Is there anyone who is 7 going to be a witness in this case? (No response.) 8 THE COURT: Is there anyone who 10:25:38 10 has any financial interest in the outcome of this 11 case? 12 (No response.) THE COURT: And is there anyone 13 who has ever heard of Midland Credit Management, 14 Inc. or its affiliate, Midland Funding, L.L.C.? 10:25:48 15 16 (No response.) 17 THE COURT: Okay. Is there any of 18 you who -- have you ever disputed anything on your credit report? Is there anyone who has ever 19 10:26:06 20 done that? All right. Are you okay answering that out loud? 21 22 PROSPECTIVE JUROR 38: Sure. 23 THE COURT: That's Mr. Smith? 24 PROSPECTIVE JUROR 38: Spiller. 10:26:18 25 THE COURT: I got you. Yeah. CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 70 of 166

```
You're Mr. Lawrence Spiller.
      1
                           PROSPECTIVE JUROR 38: Yes, I am.
      3
          What's the question?
                           THE COURT: If you have ever
      5
          disputed anything on your credit report?
10:26:28
                           PROSPECTIVE JUROR 38: Yeah.
                                                             Thev
      7
          turned something over to a credit collection
          agency that I -- was not mine.
      8
                           THE COURT: Okay.
10:26:40 10
                           PROSPECTIVE JUROR 38: I took care
     11
          of it.
     12
                           THE COURT: Do you know when that
     13
          was?
                           PROSPECTIVE JUROR 38: Ten-plus
     14
10:26:44 15
          years, probably.
                           THE COURT: Do you remember the
     16
     17
          credit reporting agency's name?
                           PROSPECTIVE JUROR 38: No.
     18
                                                           I sure
          don't.
     19
10:26:54 20
                           THE COURT: That's fine. Thank
     21
          you.
     22
                           PROSPECTIVE JUROR 38: It seems
     23
          like it changed names as it kind of went along
          there for a while.
     24
10:27:00 25
                           THE COURT: Thank you, sir.
                          CHERYL K. POWELL, CCR, RPR, FCRR
                          Federal Official Court Reporter
                             1729 Fifth Avenue, North
                              Birmingham, AL 35203
                          256-508-4050/wrd4wrdrpr@aol.com
```

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 71 of 166

1 Anyone else? PROSPECTIVE JUROR 16: It was a 3 college credit loan. They had credited a check to my husband's account and not mine. It was 5 right after we first got married. That would 10:27:12 have been in about the fall of '99. But it was 7 cleared up. They sent us the proper paperwork 8 and adjusted the credit reports. THE COURT: You're Ms. Gregory? 10:27:24 10 PROSPECTIVE JUROR 16: Yes, ma'am. 11 THE COURT: Okay. Now, who was it that had credited it to your husband's account? 12 PROSPECTIVE JUROR 16: It had 13 14 changed names. We both had an account. Like, 10:27:30 15 somebody had acquired my loans and his. Now it's Sallie Mae. I don't know who it was. Loans 16 First or something like that. 17 THE COURT: So do you mind talking 18 about it? 19 10:27:40 20 PROSPECTIVE JUROR 16: Oh, no, ma'am. 21 22 THE COURT: How did it first come 23 to your attention that it was credited to the 24 wrong account? PROSPECTIVE JUROR 16: We had 10:27:46 25 CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

pulled to purchase a vehicle, and I noticed they 1 had -- mine was still showing a balance and his was not. And I had paid mine off. And that's what that check was for. Paid in full. And they 5 credited it to his student loan. So it made his 10:27:58 balance go down, and mine was still there. THE COURT: And that was on the 8 credit report? PROSPECTIVE JUROR 16: On the 10:28:06 10 credit report. 11 THE COURT: So what did you do to 12 clear it up? PROSPECTIVE JUROR 16: They sent 13 us the paperwork and got -- I had to send them 14 the checks where I had shown -- it had both our 10:28:12 15 names on it. So they just -- it didn't have my 16 17 account -- I made the mistake of not putting my account number. I just mailed it with the 18 receipt. 19 10:28:24 20 THE COURT: Okay. Thank you. Anyone else? Yes. And you are -- Ms. Courtney? 21 22 PROSPECTIVE JUROR 8: Yes. We had 23 filed bankruptcy years ago, and it had been 24 discharged. And collection company tried to 10:28:36 25 get -- you know, tried to get it. I sent them a CHERYL K. POWELL, CCR, RPR, FCRR

Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 73 of 166

letter that, you know, it had been discharged. 1 THE COURT: Okay. And did they 3 straighten it out? PROSPECTIVE JUROR 8: Yeah. 5 Anybody else? 10:28:50 (No response.) THE COURT: Was there anyone who has disputed something on their credit report --8 is there anyone of the three that answered who is 10:29:04 10 of the opinion that the dispute was not resolved 11 to your satisfaction? Okay. Mr. Spiller, you don't think it 12 13 was? PROSPECTIVE JUROR 38: No. 14 10:29:12 15 Because it just finally went away. 16 THE COURT: Okay. 17 PROSPECTIVE JUROR 38: After time. THE COURT: Okay. The next 18 question I want to ask you is whether or not 19 10:29:28 20 anybody ever has had the experience of a business rather than a person seeking to collect a debt 21 22 from you that you had already paid? You have? 23 PROSPECTIVE JUROR 8: Yeah. Ιt 24 was, for, like a credit card. Phillips 66. 10:29:48 25 THE COURT: And it was paid CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 74 of 166

through the bankruptcy? 1 PROSPECTIVE JUROR 8: It was 3 settled through the bankruptcy. THE COURT: That's Ms. Courtney. 5 Anyone else? 10:29:56 (No response.) THE COURT: Okay. Is there anyone who before you came here today asked the jury 8 section in Birmingham to be excused and did not 10:30:16 10 get excused? 11 (No response.) THE COURT: Okay. All right. Do 12 13 y'all need a break before we proceed? MR. SYKSTUS: Yes. 14 THE COURT: Let's take a 10:30:26 15 16 midmorning break. While you're out on break, 17 don't discuss the case among yourselves, and don't let anyone discuss it in your presence or 18 in your hearing. And please be back in here in 19 10:30:36 20 15 minutes. (Short recess.) 21 22 (In open court. Jury present.) 23 THE COURT: I need to see the 24 lawyers at the bench please. (Bench discussion off the record.) 10:30:46 25 CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

(End of bench discussion.) 1 THE COURT: You ready to ask your questions? MS. CAULEY: Yes, Your Honor. 5 Thank you. 10:53:40 As Judge Johnson introduced me, my name is 7 Penny Cauley. I'm one of the attorneys that's 8 representing Mr. Brim in this case today. I do have some follow-up questions and some additional 10:53:54 10 questions. I am also not very good with names. 11 So help me out as best you can. Mr. Aiello. You indicated that you were a 12 plaintiffs attorneys. 13 PROSPECTIVE JUROR 1: Yes. 14 10:54:06 15 MS. CAULEY: Prior to today, are 16 you familiar at all with the Fair Credit 17 Reporting Act? PROSPECTIVE JUROR 1: I am aware 18 that it exists. 19 10:54:12 20 MS. CAULEY: Have you ever brought 21 any claims for a client --22 PROSPECTIVE JUROR 1: I've never 23 drafted a complaint or anything dealing with 24 that. 10:54:20 25 MS. CAULEY: Has anyone else CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

that's here today prior to today coming in and 1 hearing the brief description of this case -- has 7 anyone else ever heard of the Fair Credit Reporting Act and they offer some -- Mr. Miller? PROSPECTIVE JUROR 26: I'm aware 10:54:48 it offers protections. As far as credit 7 reporting, what's on there, what's put on there. Just look at it. Stuff like that. 8 MS. CAULEY: Have you ever had to 10:54:58 10 file a dispute? 11 PROSPECTIVE JUROR 26: No, ma'am. PROSPECTIVE JUROR 41: 12 The 13 question you asked, I didn't hear the name. 14 MS. CAULEY: Is anyone familiar 10:55:18 15 with the Fair Credit Reporting Act. 16 PROSPECTIVE JUROR 41: Thank you. MS. CAULEY: And Mr. Hines? 17 PROSPECTIVE JUROR 19: Just heard 18 of it. Basic tenets of it. 19 10:55:34 20 MS. CAULEY: All right. Anyone else that's at least heard of the Fair Credit 21 22 Reporting Act? 23 THE COURT: If you will, please 24 stand up and state your name. PROSPECTIVE JUROR 24: Chris 10:55:46 25 CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 77 of 166

77

1 Matthews. MS. CAULEY: Do you have any 3 familiarity where you've actually had to file a dispute with the credit bureau? PROSPECTIVE JUROR 24: No, ma'am. 10:55:56 Just that it exists. PROSPECTIVE JUROR 33: Robert Neutze. I know it exists and allows you to check 8 your report on a regular basis. 10:56:12 10 PROSPECTIVE JUROR 32: Gwen 11 Naylor. MS. CAULEY: Yes. 12 PROSPECTIVE JUROR 32: I am aware 13 that it exists. And when I worked at TVA, I did 14 background investigations. So credit was part of 10:56:22 15 what is involved in their background 16 investigation. So sometimes there were people 17 18 who would have issues that might come up that were different than they had expected. 19 10:56:34 20 MS. CAULEY: It's Ms. Naylor, right? 21 22 PROSPECTIVE JUROR 32: Yes. 23 MS. CAULEY: Ms. Naylor, when you 24 worked at TVA and you did background checks, were 10:56:44 25 you actually pulling copies of employees' or CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter

1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 78 of 166

78

particular employees' credit reports? 1 PROSPECTIVE JUROR 32: Equifax did 7 it. MS. CAULEY: Did you have any 5 responsibility for reporting any information on 10:56:54 the employees to Equifax. PROSPECTIVE JUROR 32: Not back to Equifax. No. We used the information that came 8 from them as part of the elements that were 10:57:04 10 required for background investigation. 11 MS. CAULEY: And when you would receive those reports, would it also have the 12 13 credit reports, like, credit accounts that would be on those credit reports? 14 10:57:14 15 PROSPECTIVE JUROR 32: It did not. 16 MS. CAULEY: Just like employment 17 background? PROSPECTIVE JUROR 32: Only 18 situations where they had maybe issues or if what 19 10:57:22 20 they reported contradicted what was on the credit 21 report. 22 MS. CAULEY: Okay. 23 PROSPECTIVE JUROR 32: If the 24 questions that they had answered about their own 10:57:32 25 background, if that didn't match what the report CHERYL K. POWELL, CCR, RPR, FCRR

Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

79

```
said.
      1
                          MS. CAULEY: Did you have any
      3
         employees that you were working with after the
         background check came in that claimed that the
      5
         information on the credit report was inaccurate?
10:57:40
                          PROSPECTIVE JUROR 32:
      7
         Occasionally.
                          MS. CAULEY: Did you have any
      С
         responsibility for telling them about their right
10:57:48 10
         to dispute the accuracy?
     11
                          PROSPECTIVE JUROR 32: Only that
     12
         they told the truth. My part was to determine
     13
         whether or not they were being honest.
                          MS. CAULEY: Did you have that
     14
10:58:00 15
         flexibility where you could take what the
     16
         potential employee was saying or maybe
         documentation they presented and overrule what
     17
         the credit report said?
     18
                          PROSPECTIVE JUROR 32: Not just as
     19
10:58:08 20
         the credit report but just an overall liability
         issue.
     21
     22
                          MS. CAULEY: So you did have that
     23
         ability a little bit to look at the individual
     24
         and judge their credibility compared to just what
10:58:20 25
         was on paper?
                         CHERYL K. POWELL, CCR, RPR, FCRR
                         Federal Official Court Reporter
```

1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

PROSPECTIVE JUROR 32: Somewhat. 1 MS. CAULEY: Anyone else familiar at all with the Fair Credit Reporting Act? PROSPECTIVE JUROR 2: Phil Bess. Just what you normally hear. TV news, reading 5 10:58:28 about it. I think we have posters on the wall at work in our human resources. 7 MS. CAULEY: Okay. And Mr. Bess, you work as a quality engineering manager? 10:58:46 10 PROSPECTIVE JUROR 2: Right. 11 MS. CAULEY: What do you do? PROSPECTIVE JUROR 2: We build 12 13 diesel engines for diesel trucks. Navistar 14 Diesel. And we actually have global quality, which is now Brazil, India, all around the world. 10:58:56 15 16 And where we manufacture parts or have parts 17 manufactured for us. And if there's any quality issues that are of outside the normal, we get 18 involved with them and find out what the root 19 10:59:10 20 cause is. 21 MS. CAULEY: And do you recall the 22 posters that might be on the wall in human 23 resources about the Fair Credit Reporting Act? 24 Do you know what they might say? PROSPECTIVE JUROR 2: I think what 10:59:20 25 CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

the government policy would be so that we offer 1 2 counseling and offer credit, you know, at the 3 company. But I mean, I'm just an employee there. I'm not involved with it. I just know it's 4 5 available to us if we need it. 10:59:32 MS. CAULEY: Great. I appreciate 7 that very much. Mr. Spiller? PROSPECTIVE JUROR 38: Yes. 8 MS. CAULEY: You indicated previously to Judge Johnson's questions that you 10:59:50 10 11 had a credit dispute? PROSPECTIVE JUROR 38: Uh-huh 12 13 (indicating yes). MS. CAULEY: With a collection 14 10:59:56 15 agency that had put an account on your credit 16 report that was not yours? PROSPECTIVE JUROR 38: Was not 17 18 mine. MS. CAULEY: Did you actually do a 19 11:00:04 20 dispute through the credit reporting agencies? 21 PROSPECTIVE JUROR 38: I wrote 22 them letters. I never got any replies. Ιt 23 dragged on and on. And after about seven or 24 eight years, it kind of disappeared. So I 11:00:16 25 just --CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North

> Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 82 of 166

MS. CAULEY: Who did you write 1 2 your letters to? Did you write it to the collection agency or --PROSPECTIVE JUROR 38: Yes. Yes. 5 It was -- that's about -- I can't remember the 11:00:22 name of the collection agency. MS. CAULEY: I appreciate that. THE COURT: Mr. Luther, did you 8 have your hand up? 11:00:40 10 PROSPECTIVE JUROR 23: Yes, ma'am. 11 MS. CAULEY: Yes, sir? PROSPECTIVE JUROR 23: I've heard 12 13 about it. 14 MS. CAULEY: Have you heard any 11:00:50 15 specifics about the Fair Credit Reporting Act 16 or --PROSPECTIVE JUROR 23: You get one 17 year to check your stuff. Just the basics that 18 you have. 19 11:00:58 20 MS. CAULEY: Some from those 21 commercials that you've seen, the funny 22 commercials about the free credit report? Is 23 there anyone in here that --24 THE COURT: Is that everybody we 11:01:14 25 got that raised their hand? CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 83 of 166

PROSPECTIVE JUROR 14: I've just 1 heard of it is all. MS. CAULEY: Never had to file a dispute with the credit bureau over something on 5 your credit report? 11:01:30 Has anyone in here actually pulled a copy of their credit report either from the internet 7 8 or through annualcreditreport.com? We have a lot of people. I'm going to start with the box and 11:01:44 10 have Mr. Aiello. 11 PROSPECTIVE JUROR 1: Yes. 12 MS. CAULEY: Within the last year? PROSPECTIVE JUROR 1: Been a few 13 14 years. 11:01:50 15 MS. CAULEY: Okay. Did you obtain 16 your credit report from a specific agency? PROSPECTIVE JUROR 1: I think they 17 18 passed a law that says you get one for free. And I went on the internet, and I think I downloaded 19 11:02:04 20 it. And it was, I think, all three agencies. 21 MS. CAULEY: Okay. And was there 22 anything incorrect on there that you had to 23 dispute? 24 PROSPECTIVE JUROR 1: Not at that 11:02:10 25 time, no. CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 84 of 166

MS. CAULEY: Great. Anyone else 1 in the jury box? PROSPECTIVE JUROR 2: About four years ago, our credit union offered us a service 5 that pulled it for you and showed it to you. 11:02:20 Didn't have any dispute or anything. MS. CAULEY: Yes, sir? PROSPECTIVE JUROR 5: Mine was pulled as part of a mortgage application. 11:02:32 10 MS. CAULEY: And when was that, if 11 you remember? PROSPECTIVE JUROR 5: One year 12 13 ago. 14 MS. CAULEY: A year ago? And did 11:02:38 15 you have any issues with the credit report that 16 you had to take up with the mortgage? PROSPECTIVE JUROR 5: No. 17 MS. CAULEY: Anyone else in the 18 19 box? 11:02:44 20 PROSPECTIVE JUROR 14: I have. Ι 21 just pulled up the free one, and there was no 22 discrepancies. 23 MS. CAULEY: On the first row, is 24 there anyone? We've got Ms. Gregory? 11:03:02 25 PROSPECTIVE JUROR 16: Yes, ma'am. CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 85 of 166

MS. CAULEY: When did you pull 1 2 your credit report? PROSPECTIVE JUROR 16: Probably three years ago. On line. We got all three. 4 5 And they were all okay for me and my husband 11:03:08 both. MS. CAULEY: You actually had the issue where you had made a payment in full and it 8 had been credited to the wrong account? 11:03:18 10 PROSPECTIVE JUROR 16: Yes. 11 MS. CAULEY: What did you have to 12 do in order to get that taken care of? PROSPECTIVE JUROR 16: I spoke 13 with the higher party in that loan company, and 14 11:03:26 15 he sent me some paperwork. And I still have it 16 to this date to keep in case it ever came back. 17 They adjusted it and got it corrected. My maiden name -- they just saw my husband's name. They 18 didn't have an account with my married name. 19 11:03:40 20 It's resolved. 21 MS. CAULEY: Fairly easy to take 22 care of? 23 PROSPECTIVE JUROR 16: It was with them. I didn't have to deal with the credit 24 11:03:48 25 reporting agencies. It's since gone away. CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North

> Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

MS. CAULEY: Mr. Hines? 1 PROSPECTIVE JUROR 19: The company 3 I was with lost a computer that had all kinds of personal information on it. And as part of 5 guarding against that information being used for 11:04:04 identity theft, they signed us up for a periodic 7 credit report. And then they monitored our --8 the credit activity and sent us periodic reports. MS. CAULEY: And when you received 11:04:26 10 your credit reports, were there any credit 11 accounts that you had to dispute with the furnisher? 12 PROSPECTIVE JUROR 19: 13 No. Evidently the information they had, on me anyway, 14 was not used for identity theft. 11:04:40 15 MS. CAULEY: Second row? Oh. 16 I'm 17 sorry. Ms. Kent? PROSPECTIVE JUROR 20: Yes. We 18 bought a house back in September. So it was 19 11:04:50 20 pulled from all three for mortgage loan. 21 MS. CAULEY: I'm assuming --22 PROSPECTIVE JUROR 20: It was all 23 correct. 24 MS. CAULEY: Everything was fine? PROSPECTIVE JUROR 20: Yes, ma'am. 11:05:06 25 CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 87 of 166

87

MS. CAULEY: Anyone on the second row? Yes. Mr. Miller? PROSPECTIVE JUROR 26: Yeah. I pulled -- as Mr. Aiello said, you can get one 5 free per year. I got mine from the 11:05:20 government-provided web site. Pulled it from all 7 three. The only issue I had with it wasn't 8 really an issue. Just something that was on there from an emergency room bill from before my 11:05:32 10 bankruptcy. So it shouldn't have been on there 11 anymore. But I didn't take any action to remove it or anything. 12 13 MS. CAULEY: So even though there was something on there incorrect, you didn't file 14 11:05:42 15 a dispute to have them remove it? PROSPECTIVE JUROR 26: It was a 16 17 legitimate bill. It should have been gone with the bankruptcy. It was a legitimate bill. I 18 didn't fight it or anything. 19 11:05:56 20 PROSPECTIVE JUROR 24: Chris 21 Matthews. Bank of America -- we refinanced our 22 home probably about six months ago. And it was 23 pulled. And about a year prior to that, Mercedes 24 Benz of Huntsville pulled it. And at that time, 11:06:14 25 it was from three different companies. And they CHERYL K. POWELL, CCR, RPR, FCRR

Federal Official Court Reporter
 1729 Fifth Avenue, North
 Birmingham, AL 35203
256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 88 of 166

```
were correct.
      1
                          MS. CAULEY: And they were
      7
          correct?
                          PROSPECTIVE JUROR 24: Yes, ma'am.
      5
                          MS. CAULEY: So the companies like
11:06:18
          the Bank of America was actually the entity that
      6
      7
          was pulling your credit rather than you pulling
          it?
      8
                           PROSPECTIVE JUROR 24: Correct.
                          MS. CAULEY: But it was for credit
11:06:28 10
     11
          you had applied for?
                          PROSPECTIVE JUROR 24: Yes, ma'am.
     12
     13
                          MS. CAULEY: Anyone on the third
          row? Mr. Neutze?
     14
                          PROSPECTIVE JUROR 33: Yes. Did
11:06:36 15
     16
          the on line. Pulled my three reporting agencies,
          and there was no anomalies. About a year ago.
     17
     18
                          MS. CAULEY: And everything was
          all right? Anyone else on the third row?
     19
11:06:48 20
                           (No response.)
     21
                          MS. CAULEY: Fourth row?
     22
          Ms. Williamson?
     23
                          PROSPECTIVE JUROR 42: I pull my
     24
          credit report regularly through American Express.
11:06:58 25
          They give you a free one. And every time we
                         CHERYL K. POWELL, CCR, RPR, FCRR
                         Federal Official Court Reporter
                            1729 Fifth Avenue, North
                              Birmingham, AL 35203
                          256-508-4050/wrd4wrdrpr@aol.com
```

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 89 of 166

89

purchase a house -- and we've purchased houses a 1 lot -- we always ask for the credit report that was done for that financing process since 1973. MS. CAULEY: Have you ever had any 5 issues that you had to file a dispute regarding 11:07:12 the furnisher that was putting false stuff on 7 your credit report? PROSPECTIVE JUROR 42: No. PROSPECTIVE JUROR 41: I, too, 11:07:22 10 have pulled it up on the internet. And 11 everything was fine. 12 MS. CAULEY: Mr. Spiller? PROSPECTIVE JUROR 38: Same one 13 14 that she pulled, I pulled. But to me, always surprises me is that there's a -- there were 11:07:34 15 16 things on there that I thought had been closed for ten-plus years. And so I just took the 17 18 action of writing to each of the places and closing the accounts. 19 11:07:48 20 MS. CAULEY: I think, based on my 21 previous question, we probably know the answer to 22 this, but just so we're clear, has anyone ever, 23 in your judgment, been wrongfully denied a credit 24 card or a mortgage or a car loan based on 11:08:12 25 inaccurate information that was contained on your CHERYL K. POWELL, CCR, RPR, FCRR

Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 90 of 166

credit report? 1 (No response.) MS. CAULEY: Do you know anyone in your family or friends who has ever been, in 5 their judgment, wrongfully denied credit based on 11:08:26 inaccuracies within their credit report? (No response.) MS. CAULEY: This case, as a little bit Judge Johnson instructed you, is a 11:08:46 10 case Mr. Brim has brought under the Fair Credit 11 Reporting Act. And he's actually seeking damages 12 to his credit reputation, his ability to get 13 credit, and his alleged distress, frustration, and difficulty in obtaining the correction of his 14 good credit. 11:09:00 15 Does anyone that's in here today think 16 17 that or disagree with the concept that the Fair Credit Reporting Act allows for an individual to 18 recover damages to their credit reputation and 19 11:09:16 20 standing? 21 MR. LANGLEY: Your Honor, I quess 22 I need to object to that question. 23 THE COURT: You don't. It's in 24 the record that you have objected to it. 11:09:28 25 (No response.) CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

MS. CAULEY: So is everyone 2 here -- the Court will instruct you on exactly what damages are available under the Fair Credit Reporting Act. But if when the Court instructs 5 you regarding what damages are available and if 11:09:38 you think Mr. Brim has proved those damages, is 7 there anyone in here who would have a problem 8 awarding damages for alleged harm to a credit, credit reputation, credit report, denial of 11:09:54 10 credit, anything like that? 11 (No response.) 12 MS. CAULEY: Is there anyone here 13 that feels that damage to one's credit report or 14 their reputation is not sufficiently important to bring a federal lawsuit? 11:10:06 15 16 (No response.) 17 MS. CAULEY: Fair Credit Reporting Act is a federal law. And so jurisdiction's in 18 federal court. 19 11:10:16 20 Is there anyone who thinks we shouldn't be in federal court over an issue like this? 21 22 Ms. Whitt? 23 PROSPECTIVE JUROR 41: Yes, ma'am. 24 MS. CAULEY: Were you just nodding 11:10:34 25 for the question? CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North

> Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

PROSPECTIVE JUROR 41: I'm just 2 nodding for the question. I'm okay. MS. CAULEY: Is there anyone who would be opposed to awarding damages against a 5 company whose conduct has, in fact, damaged ones 11:10:46 credit reputation or their ability to obtain credit? (No response.) 8 MS. CAULEY: In previous cases, 11:11:04 10 you always learn about, you know, people's 11 beliefs. And sometimes someone might have a religious belief or a philosophical belief or 12 13 just a political belief that lawsuits seeking money for damage to reputation or mental 14 11:11:22 15 suffering are just wrong. Is there anyone who has a philosophical or 16 17 religious or political opposition to damages -to lawsuits that seek damages for reputation and 18 19 credit? 11:11:40 20 (No response.) 21 MS. CAULEY: So everyone would be 22 okay if Mr. Brim presents the evidence that's 23 necessary and the Court instructs you -- everyone 24 would be all right with the fact that this lawsuit is seeking money damages? 11:11:50 25 CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North

> Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

(No response.) MS. CAULEY: I talked with 3 Ms. Gregory about the fact that Ms. Gregory had made a payment that wasn't properly credited. 5 And then she told us about what she did to get it 11:12:12 fixed. 7 Is there anyone in here that had a payment 8 that was misapplied to someone else's account that you had to take steps to try and get 11:12:26 10 corrected? 11 (No response.) 12 MS. CAULEY: That hasn't happened 13 to anyone else? Yes, sir. PROSPECTIVE JUROR 23: Frank 14 11:12:34 15 Luther. THE COURT: Mr. Luther? 16 17 PROSPECTIVE JUROR 23: Yes. Μv wife and I ten years ago, 15 years ago, were 18 applying for a house. We had to clean up our 19 11:12:48 20 credit with stuff that had been on there from ten years before that. And from my understanding, it 21 22 should have been either dropped off after seven 23 or cleared up somehow. 24 MS. CAULEY: Mr. Luther, in trying 11:13:04 25 to clear up that credit, did you have to send in CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North

> Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 94 of 166

94

disputes to the credit reporting agencies 1 regarding specific accounts? PROSPECTIVE JUROR 23: No. We had to contact the person who was making the claim 4 and ask them to remove it. But they had changed 5 11:13:16 companies. And they had no clue, and they 7 weren't going to do anything with it. MS. CAULEY: So you had to 8 С actually contact the company that was furnishing 11:13:28 10 the information? And were you successful in 11 contacting the furnisher and having that removed? PROSPECTIVE JUROR 23: No. Like I 12 13 said, they changed ownership. It was an apartment complex. They had changed ownership. 14 There was nothing we could do. We were advised 11:13:42 15 since it was such an old debt it wouldn't really 16 17 affect what we were doing. 18 MS. CAULEY: So you were able to go forward with the house purchase? 19 11:13:52 20 PROSPECTIVE JUROR 23: Yes. 21 MS. CAULEY: Do you remember how 22 long you might have spent trying to go back to 23 that furnisher and have the item corrected? PROSPECTIVE JUROR 23: Yeah. It 24 11:14:06 25 was a jump-through-the-hoop, 30 days type of CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter

1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 95 of 166

```
thing before the loan expired. I had to apply
      1
          again.
                          MS. CAULEY: So you were able to
          get everything done in that 30 days?
                          PROSPECTIVE JUROR 23: Your
      5
11:14:24
          question is not clear. We finished the process,
      7
          but we had no -- there was no resolution to it.
                          MS. CAULEY: Okay.
                          PROSPECTIVE JUROR 23: And we just
11:14:36 10
         went ahead with the loan process. The person in
     11
          charge of the loan process just kind of threw
          that out.
     12
     13
                          MS. CAULEY: Okay. And so the
     14
         mortgage company was able to override or overlook
11:14:48 15
          that account --
                          PROSPECTIVE JUROR 23: I imagine,
     16
     17
          yes.
                          MS. CAULEY: Ms. Whitt?
     18
                          PROSPECTIVE JUROR 41: Yes.
     19
11:15:14 20
                          MS. CAULEY: You stated before you
     21
          worked at Dynetics, you worked in the banking
     22
          industry for 13 years?
     23
                          PROSPECTIVE JUROR 41: Yes.
     24
                          MS. CAULEY: Can you tell us what
11:15:22 25
         you did in banking?
                         CHERYL K. POWELL, CCR, RPR, FCRR
                         Federal Official Court Reporter
                            1729 Fifth Avenue, North
```

Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

96

PROSPECTIVE JUROR 41: I began opening accounts for customers. Then I went to 2 the installment loan department. And then after the installment loan department, I was the 5 manager of our processing center. 11:15:36 MS. CAULEY: I take it from your 7 response you had no duties with providing account 8 information to credit reporting agencies. PROSPECTIVE JUROR 41: Now, this 11:15:54 10 has been a long, long time ago. Because I did 11 get information from the credit bureau on 12 applications for, you know, they would make an 13 application for a loan, car loan, and I would get 14 in contact with the credit bureau and get credit information at that time. Now, that was local 11:16:14 15 16 credit bureau. Now, this has been -- this was --I started working there in '69. And worked there 17 for 13 years. I think I moved over to another 18 career in 1983. 19 11:16:34 20 MS. CAULEY: Is that -- you're 21 currently with Dynetics? 22 PROSPECTIVE JUROR 41: No. That 23 was with Compass Bank. MS. CAULEY: What do you do as the 24 11:16:44 25 IT supervisor? CHERYL K. POWELL, CCR, RPR, FCRR

Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 97 of 166

PROSPECTIVE JUROR 41: The IT security. I'm the training coordinator for our group. I work under the HR department. But I'm in the training division and education division. MS. CAULEY: What type of items 11:17:00 are you training individuals on? PROSPECTIVE JUROR 41: Computer 8 software, that type of thing. MS. CAULEY: Has anyone else 11:17:28 10 worked in banking or where they had any 11 responsibility for reporting accounts to a credit bureau? 12 13 (No response.) 14 MS. CAULEY: Has anyone ever 11:17:40 15 worked in the area of debt collections? 16 (No response.) 17 MS. CAULEY: Anyone besides Ms. Whitt that's worked in an area -- someone 18 else had this responsibility, too, where you were 19 11:18:04 20 responsible for actually pulling credit reports on individuals and reviewing those credit 21 22 reports? 23 (No response.) 24 MS. CAULEY: Anyone ever worked in 11:18:24 25 the field of mortgage lending? At all? CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 98 of 166

(No response.) MS. CAULEY: No? Does anyone have 3 strong personal feelings regarding the use of credit in our society? 5 (No response.) 11:18:38 MS. CAULEY: Does anyone not have 7 a credit card? That's Mr. Miller? PROSPECTIVE JUROR 26: Yes, ma'am. MS. CAULEY: Anyone else not have 11:19:00 10 a credit card? Yes, ma'am. 11 PROSPECTIVE JUROR 42: Charge card. Not a credit card. 12 PROSPECTIVE JUROR 26: If I can't 13 afford it, I don't need it. 14 MS. CAULEY: This case involves 11:19:18 15 16 claims, again, arising under the Fair Credit 17 Reporting Act. And that act provides for punitive damages against a person who willfully 18 fails to comply with any requirement under the 19 11:19:38 20 act. Do any of you believe, for whatever 21 22 reason, that punitive damages should never be 23 awarded to an individual, regardless of the facts 24 in the case? 11:19:52 25 (No response.) CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

99

MS. CAULEY: The Court will give 2 you a specific instruction regarding punitive damages and what they are. But for purposes of this venire, does everyone understand that 5 punitive damages are generally meant to punish 11:20:04 the wrongdoer and also to deter similar conduct 7 in the future? (No response.) 8 MS. CAULEY: Does anyone think 11:20:14 10 that punitive damages should never be allowed? 11 (No response.) MS. CAULEY: Judge Johnson will 12 decide whether punitive damages are an issue to 13 be decided by the jury. But you know in the last 14 11:20:26 15 several years there's been a lot of publicity and political discussion regarding punitive damages 16 17 and tort reform. If Judge Johnson determines that punitive 18 damages are going to be allowed to be decided by 19 11:20:36 20 the jury, is there anyone who believes that they should not be allowed; that is, punitive damages 21 22 should just never be allowed? 23 (No response.) 24 MS. CAULEY: Does anyone -- I know 11:20:50 25 Mr. Aiello is an attorney. But does anyone else CHERYL K. POWELL, CCR, RPR, FCRR

Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 100 of 166

100

have friends or family that works in the court 1 2 system as a judge, lawyer, or they actually work 3 for a lawyer or a courthouse? Yes, sir. Let me start with the front row. Ms. Kezo? 5 PROSPECTIVE JUROR 21: Yes. 11:21:10 Т have a brother-in-law who is a bailiff in the 7 county court system in Wisconsin. MS. CAULEY: Thank you. 8 PROSPECTIVE JUROR 21: What was 11:21:24 10 the other part of your question? 11 MS. CAULEY: Work for a lawyer, 12 judge, or courthouse. PROSPECTIVE JUROR 21: I used to 13 14 work for a courthouse. This was, again, in 1986 11:21:36 15 for four years. That was for the county planning 16 and zoning department. I was just an entry-level 17 clerical person. 18 MS. CAULEY: Okay. Thank you. Anyone on the second row? Yes, sir. Mr. Miller? 19 11:21:46 20 PROSPECTIVE JUROR 26: Can you 21 repeat the question? 22 MS. CAULEY: Yes, sir. The 23 question is: Has anyone in here or any of your 24 family or friends ever -- are they involved at 11:22:02 25 all with the legal system such as a judge, a CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter

1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 101 of 166

```
lawyer, they work for lawyers, or they work for
      1
          the courthouse? Yes, ma'am.
                           PROSPECTIVE JUROR 24: I have
          several friends that are attorneys.
      5
                          MS. CAULEY: Ms. Best?
11:22:14
                           PROSPECTIVE JUROR 24: Matthews.
                           MS. CAULEY: Wrong page. I'm
          sorry. And they work for lawyers?
      8
                           PROSPECTIVE JUROR 24: They are
11:22:26 10
          lawyers.
     11
                          MS. CAULEY: What kind of lawyers
     12
          are they?
                           PROSPECTIVE JUROR 24: I don't
     13
          really know the difference. I just know they're
     14
11:22:36 15
          attorneys. Attorney at law.
                           MS. CAULEY: Do you know -- do
     16
     17
          they work for their own firm?
                           PROSPECTIVE JUROR 24: They do.
     18
          Scottsboro, Fort Payne.
     19
11:22:50 20
                          MS. CAULEY: There's a Mickey
          Parrish.
     21
     22
                           PROSPECTIVE JUROR 24: (Shakes
     23
          head, indicating no.)
     24
                          MS. CAULEY: Anyone else who
11:23:00 25
         has --
                         CHERYL K. POWELL, CCR, RPR, FCRR
                         Federal Official Court Reporter
                            1729 Fifth Avenue, North
                              Birmingham, AL 35203
                          256-508-4050/wrd4wrdrpr@aol.com
```

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 102 of 166

THE COURT: Mr. Miller had his 1 2 hand up. PROSPECTIVE JUROR 26: Judge Mike Jones is related to me through my grandparents. 5 MS. CAULEY: Mr. Robinson? 11:23:16 PROSPECTIVE JUROR 35: Yes. My 7 wife is working for Judge William Morgan. MS. CAULEY: What does your wife С do for Judge Morgan? 11:23:32 10 PROSPECTIVE JUROR 35: He's the 11 owner of this strip mall. His daddy is the owner. But his daddy -- he take -- him and my 12 wife runs it. 13 MS. CAULEY: She doesn't actually 14 work in the courthouse for him; she's running the 11:23:44 15 16 strip mall you told us about. 17 PROSPECTIVE JUROR 35: Right. MS. CAULEY: Anyone I missed? 18 I've got one on the back. Ms. Williamson? 19 11:23:56 20 PROSPECTIVE JUROR 42: I worked 21 for attorneys for three years in Connecticut. I 22 was responsible for the secretarial -- the 42 23 secretaries. 24 MS. CAULEY: I'm sorry. I missed 11:24:06 25 what you did. CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 103 of 166

103

PROSPECTIVE JUROR 42: I was 1 2 responsible for the 42 secretaries that supported the 67 attorneys. MS. CAULEY: Wow. Was that a 5 defense firm? 11:24:14 PROSPECTIVE JUROR 42: It was a general firm. MS. CAULEY: All right. And over here? Mr. Bibbee? С 11:24:32 10 PROSPECTIVE JUROR 5: Personal 11 friends with Christina Thompson, in-house counsel for TNT Fireworks. 12 PROSPECTIVE JUROR 12: Couple of 13 14 friends that are attorneys. 11:24:54 15 MS. CAULEY: Do you know what kind 16 of attorneys they are? PROSPECTIVE JUROR 12: Clem 17 18 Cartron. He closed my loan. And Larry Morgan. 19 MS. CAULEY: Does Mr. Morgan close 11:25:08 20 loans also? 21 PROSPECTIVE JUROR 12: No. He is 22 a criminal lawyer. 23 MS. CAULEY: Ms. Dobbins? 24 PROSPECTIVE JUROR 10: Yes. My 11:25:14 25 daughter's ball coach for travel ball softball in CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 104 of 166

summer is an attorney. One of her coaches. 1 And 2 he ran for judge in Lawrence County just recently. MS. CAULEY: What's his name? 5 PROSPECTIVE JUROR 10: Chris 11:25:32 Malcolm. He does have his own firm. Yes. MS. CAULEY: Mr. Luther? PROSPECTIVE JUROR 23: I'm sorry. This was a long time ago. Yeah. My high school 11:25:42 10 friend was a municipal judge in El Paso, Texas. 11 PROSPECTIVE JUROR 29: Judge Gill Self works for fund raisers where I work. 12 13 THE COURT: Who's talking? 14 PROSPECTIVE JUROR 29: Deborah 11:25:58 15 Moody. 16 THE COURT: Okay. I just couldn't 17 see her. MS. CAULEY: Anyone else that I've 18 missed? Did any of y'all know each other prior 19 11:26:12 20 to today? Did you know each other? Mr. Spiller? 21 Okay. 22 THE COURT: Who knew who? 23 MS. CAULEY: Mr. Spiller and 24 Mr. Drzycimski knew each other before today. 11:26:28 25 Friends, acquaintances? CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 105 of 166

PROSPECTIVE JUROR 12: We're 1 2 members of the same golf course. MS. CAULEY: Do any of you have web sites or blogs that you post to regularly? 4 Yes, ma'am. 5 11:26:44 PROSPECTIVE JUROR 21: It's not 7 a -- not one that I created myself. It's part of 8 the Multiply blog system. Multiply web sites. As opposed to Facebook, it's called Multiply. 11:27:04 10 Just a different web-posting site. 11 MS. CAULEY: Do you actually post, 12 like, personal information on there, or you post 13 your writings on there? PROSPECTIVE JUROR 21: A little of 14 11:27:16 15 both. MS. CAULEY: Is it similar to 16 17 Facebook in that it connects people who are friends? 18 PROSPECTIVE JUROR 21: Yes. 19 11:27:22 20 MS. CAULEY: Anyone else post 21 regularly to a web site or a blog? Yes. 22 Mr. Aiello? 23 PROSPECTIVE JUROR 1: I'm past 24 president of the Rocket City Democrats. And we 11:27:32 25 have a web site. And I don't know if your CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

106

question is asking this. I also have a Facebook 1 and a Twitter account. I don't know if that was part of your question. PROSPECTIVE JUROR 5: Facebook. MS. CAULEY: Facebook probably has 11:27:46 lots of people. Everyone have Facebook? I 6 Facebook. But I'm not only looking for Facebook. I'm looking more for blogs about various maybe 8 political campaigns or that kind of thing. We'll 11:28:04 10 exclude Facebook. How about that? Mr. Luther? 11 PROSPECTIVE JUROR 23: I regularly I haven't posted to them in six months or 12 read. so because of work restriction. 13 14 MS. CAULEY: What blog is that? PROSPECTIVE JUROR 23: Knowledge 11:28:18 15 16 Is Power. MS. CAULEY: Knowledge Is Power? 17 18 Anyone have a personalized car tag or bumper sticker on their car? Yes. Ms. Dobbins? 19 11:28:42 20 PROSPECTIVE JUROR 10: My car tag just says love my five. Choose life tag. 21 I 22 don't know if that's what you're asking. Α 23 little sticker on the window. Just a saying. 24 MS. CAULEY: Exactly. Anyone else? Ms. Matthews? 11:28:58 25 CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter

1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

PROSPECTIVE JUROR 24: It says I 1 qo AU. MS. CAULEY: Is that for Auburn? PROSPECTIVE JUROR 24: Yes. 5 MS. CAULEY: Mr. Robinson? 11:29:10 PROSPECTIVE JUROR 35: Second to 7 none. Military. MS. CAULEY: Okay. Second to none. And Mr. Shields? 9 PROSPECTIVE JUROR 36: I have a 11:29:20 10 11 fire fighter tag and Masonic sticker on the truck. 12 MS. CAULEY: I'm sorry? 13 PROSPECTIVE JUROR 36: I have a 14 11:29:28 15 fire fighter tag and Masons sticker on the 16 struck. 17 MS. CAULEY: Ms. Williamson? PROSPECTIVE JUROR 42: I have a 18 personalized tag. Lex and sun. It's a Lexus and 19 11:29:42 20 a convertible. 21 MS. CAULEY: Got it. Anyone else? 22 PROSPECTIVE JUROR 32: Mine was 23 just for a child. 24 MS. CAULEY: Ms. Naylor? I'm 11:29:46 25 sorry. Can you speak louder? CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 108 of 166

PROSPECTIVE JUROR 32: Mine was 1 just for one of my children. MS. CAULEY: Your tag? PROSPECTIVE JUROR 32: Yes. It's on my daughter's car. 5 11:29:56 MS. CAULEY: Okay. What does it 7 say? PROSPECTIVE JUROR 32: It's in 8 reference to her initials and Auburn. MS. CAULEY: Okay. 11:30:02 10 11 PROSPECTIVE JUROR 25: My wife has a personalized tag called Ruffian, her favorite 12 13 racehorse. 14 MS. CAULEY: Anyone else? PROSPECTIVE JUROR 2: I have some 11:30:14 15 hunting decals on my truck. 16 17 MS. CAULEY: Is there anyone in here for whatever reason you just do not want to 18 sit on this jury this week? Okay. Got 19 11:30:32 20 Mr. Luther. Ms. Naylor. Mr. Shields. PROSPECTIVE JUROR 36: Yes, ma'am. 21 22 MS. CAULEY: Anyone else? 23 (No response.) 24 MS. CAULEY: Appreciate that very 11:30:52 25 much. CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

1	To these encodes that is have when here
1	Is there anyone that's here who has
2	heard you know, you just heard tiny, tiny bits
3	with my questions and just the brief synopsis
4	from the judge. But anyone here who thinks that
11:31:02 5	they cannot be impartial in this case? Anything
6	at all that you've heard so far that makes you
7	unsure or worries you that you couldn't decide
8	the case fairly? Mr. Shields? Okay.
9	That's all the questions I have. Thank
11:31:24 10	you very much.
11	THE COURT: Are you ready?
12	MR. LANGLEY: Yes, I am.
13	Good morning. Just barely. Judge Johnson
14	introduced me earlier. I'm Eric Langley. I'm
11:31:46 15	one of the lawyers for the defendant in this
16	case, Midland Credit Management. My co-counsel
17	is Jason Tompkins.
18	And the judge asked you some questions
19	about whether you were related by blood or
11:32:00 20	marriage to a few people. I want to take it a
21	step further.
22	Does anyone know the plaintiff in this
23	case, Mr. Brim, socially or otherwise?
24	(No response.)
11:32:10 25	MR. LANGLEY: Does anyone know
	CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter
l	1729 Fifth Avenue, North
	Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 110 of 166

```
either Ms. Cauley or someone who works at her
      1
          firm, the Hays Cauley firm in Florence, South
          Carolina?
                           (No response.)
                           MR. LANGLEY: Does anyone either
11:32:24
          know Mr. Sykstus or know someone who works at his
          firm, who is the Bonds & Botes firm based in
          Huntsville?
      8
                           (No response.)
11:32:34 10
                           MR. LANGLEY: Is there anyone here
     11
          who has heard of the Bonds & Botes firm in
          Huntsville?
     12
                           PROSPECTIVE JUROR 2: Commercial.
     13
                           PROSPECTIVE JUROR 20: Commercial.
     14
                          MR. LANGLEY: You've seen
11:32:44 15
          commercials on either radio or television?
     16
                  Is there anyone who knows anyone that
     17
          works at the firm called Consumer Litigation
     18
          Associates in Virginia?
     19
11:32:58 20
                           (No response.)
     21
                           MR. LANGLEY: All of this started,
     22
          as the evidence will show, when Mr. Brim
     23
          purchased a computer from Dell Financial.
                                                          Ιs
     24
          there anyone here -- excuse me. From Dell
11:33:20 25
          Computers.
                         CHERYL K. POWELL, CCR, RPR, FCRR
                          Federal Official Court Reporter
                            1729 Fifth Avenue, North
                              Birmingham, AL 35203
                          256-508-4050/wrd4wrdrpr@aol.com
```

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 111 of 166

Is there anyone here who has purchased a 1 2 Dell computer product before? Keep your hands up. And I'll just go through. It's Mr. Aiello? PROSPECTIVE JUROR 1: Yes. MR. LANGLEY: What kind of --5 11:33:32 PROSPECTIVE JUROR 1: I buy a lot of computers for our law office. 7 MR. LANGLEY: Did you finance any 9 of them through Dell Financial? 11:33:46 10 PROSPECTIVE JUROR 1: No. 11 MR. LANGLEY: What I'll do just to 12 whittle the question down: Of those of you who 13 have their hands up, did anyone finance their computer purchase through Dell Financial 14 11:33:58 15 services? 16 (No response.) 17 MR. LANGLEY: Who was it over here that worked in IT? Someone remind me who that 18 19 was. 11:34:30 20 PROSPECTIVE JUROR 41: Are you talking about I worked for Dynetics IT Services. 21 22 They're a contractor for NASA. 23 MR. LANGLEY: You're Ms. Whitt, 24 correct? 11:34:40 25 PROSPECTIVE JUROR 41: That's CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 112 of 166

112

1 correct. MR. LANGLEY: What kind of work is 7 that? PROSPECTIVE JUROR 41: We have 5 about 450 employees. It's computer-type work for 11:34:44 NASA. I guess that's basically the way I can 7 explain it. MR. LANGLEY: Are y'all the IT С contractor for the mainframe or for processing? 11:35:04 10 Does that ring a bell? 11 PROSPECTIVE JUROR 41: I don't know. I don't know how to answer that. 12 13 MR. LANGLEY: IS NASA the sole client of your company? 14 PROSPECTIVE JUROR 41: Contract, 11:35:18 15 16 yes. For our contract, yes. MR. LANGLEY: Okay. Is there 17 18 anyone else here that works with computer systems that process large amounts of data as part of 19 11:35:32 20 their profession? Is it Mr. Neutze? 21 PROSPECTIVE JUROR 33: Yes, sir. 22 MR. LANGLEY: Tell me about that. 23 PROSPECTIVE JUROR 33: I'm in 24 charge of the ground computer systems for the 11:35:50 25 International Space Station. We handle all the CHERYL K. POWELL, CCR, RPR, FCRR

Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

```
1
          communications to and from space station and
          store all the data that's generated off the
          station.
                          MR. LANGLEY: Anyone else?
      5
         Mr. Luther?
11:36:00
                          PROSPECTIVE JUROR 23: Not as much
      7
          as -- big as his, but it is processing orders to
          the --
      8
                          MR. LANGLEY: What kind of orders?
11:36:16 10
                          PROSPECTIVE JUROR 23: Metal doors
     11
          and frames.
     12
                          MR. LANGLEY: How does that work?
                          PROSPECTIVE JUROR 23: The orders
     13
          are brought in. Customer service will enter
     14
11:36:26 15
          them. I have a database that I pull the
     16
          information up that puts it out to our production
          floor to produce.
     17
     18
                          MR. LANGLEY: Are you in charge of
          the computer processing?
     19
                          PROSPECTIVE JUROR 23: Of that
11:36:34 20
     21
          aspect of it, yes.
     22
                          MR. LANGLEY: Is there anyone that
     23
          thinks that --
                          THE COURT: Well, there was one
     24
11:36:44 25
         other person who had their hand up.
                         CHERYL K. POWELL, CCR, RPR, FCRR
                         Federal Official Court Reporter
                            1729 Fifth Avenue, North
                              Birmingham, AL 35203
```

```
256-508-4050/wrd4wrdrpr@aol.com
```

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 114 of 166

```
PROSPECTIVE JUROR 19: In the
      1
      2
          past, I have used large mainframes for technical
          complications.
                           MR. LANGLEY: Mr. Hines?
                           PROSPECTIVE JUROR 19: Yeah.
      5
11:36:56
                           MR. LANGLEY: When you say
          technical complications, what do you mean by
      7
          that?
      8
                           PROSPECTIVE JUROR 19: Electrical
11:37:06 10
          magnetic analysis.
     11
                           MR. LANGLEY: Remind me what you
          do for a living.
     12
                           PROSPECTIVE JUROR 19: I was
     13
          electronic engineer and
     14
11:37:16 15
          electromagnetic capabilities --
     16
                           MR. LANGLEY: And you're working
     17
          on your doctorate, right?
                           PROSPECTIVE JUROR 19: No.
     18
                                                          I have
          all but thesis toward doctorate. I'm retired
     19
11:37:24 20
          now.
     21
                           MR. LANGLEY: What was your
     22
          doctorate on?
                           PROSPECTIVE JUROR 19: I was
     23
     24
          electrical engineering.
11:37:30 25
                           MR. LANGLEY: Was there anyone
                          CHERYL K. POWELL, CCR, RPR, FCRR
                          Federal Official Court Reporter
                             1729 Fifth Avenue, North
                              Birmingham, AL 35203
                          256-508-4050/wrd4wrdrpr@aol.com
```

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 115 of 166

else that had their hand up that I missed? 1 PROSPECTIVE JUROR 20: I'm not 3 sure if this counts or not. I have worked with technical manuals that get posted to the web. MR. LANGLEY: It's Ms. Kent? 11:37:42 PROSPECTIVE JUROR 20: Yes. MR. LANGLEY: What kind of technical manuals? 8 PROSPECTIVE JUROR 20: We build 11:37:44 10 products like single-board computers, processors. 11 You know, the green boards that go into other computers that control different things. It also 12 goes into, like, military equipment. We do 13 software for reflective memory. 14 11:38:02 15 MR. LANGLEY: Thank you. Anyone else? 16 17 (No response.) MR. LANGLEY: I'm going to ask a 18 general question. And a lot of times you get no 19 11:38:12 20 response at all to these. But if you have a feeling about this, I urge you to share it. 21 22 Is there anyone that thinks there's 23 something fundamentally wrong with a business 24 using a computer system to process large amounts 11:38:24 25 of data? CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 116 of 166

(No response.) 1 MR. LANGLEY: Is there anyone who 3 doesn't think that it's just part of modern business? (No response.) 11:38:34 MR. LANGLEY: Ms. Cauley asked you some questions relating to the damages that her 7 client, Mr. Brim, is claiming in this case. And 8 I have some follow-up questions for you. 11:38:48 10 Is there anyone who thinks that someone is 11 entitled to a money damages award simply because they bring a lawsuit? 12 13 (No response.) 14 MR. LANGLEY: If the judge 11:39:02 15 instructs you in this case that any award of 16 damages must be caused by the defendant in this 17 case, would you be willing to follow that instruction? 18 PROSPECTIVE JUROR 36: Can you 19 11:39:18 20 repeat that, please? 21 MR. LANGLEY: If the judge 22 instructs you that the only damages you can award 23 in the case are those caused by the defendant, would you be willing to follow that instruction? 24 11:39:30 25 (No response.) CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

MR. LANGLEY: Is that true even if 1 2 you think that Midland Credit Management did something wrong? In other words, is there anyone in here who thinks that just because -- suppose 5 that you find that Midland Credit Management did 11:39:46 something wrong. Is there anyone who thinks that that alone entitled the plaintiff to an award of 7 8 damages? (No response.) MR. LANGLEY: Ms. Gregory? 11:40:00 10 11 PROSPECTIVE JUROR 16: Yes, sir. 12 MR. LANGLEY: Do you mind if I ask 13 you some additional questions about your credit 14 dispute issue? 11:40:08 15 PROSPECTIVE JUROR 16: Sure. That's fine. 16 MR. LANGLEY: You had mentioned 17 18 that you had to contact the original creditor. Was it a college loan? 19 11:40:16 20 PROSPECTIVE JUROR 16: Yes, it 21 was. 22 MR. LANGLEY: What type of 23 documents did you have to provide to that creditor? 24 11:40:20 25 PROSPECTIVE JUROR 16: We just had CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

to -- the cancelled check. They just needed it 1 2 because it had information for them as to what 3 account they put it to. We knew which account they put it to. Obviously it was my husband's. 5 But we just had to show them that documentation. 11:40:34 And they cleared it up. MR. LANGLEY: That documentation, once you provided it to them, they were able to 8 use to clear up? 11:40:44 10 PROSPECTIVE JUROR 16: Yes. 11 MR. LANGLEY: Did you think that 12 was unreasonable for you to have to do that? PROSPECTIVE JUROR 16: No. 13 14 MR. LANGLEY: Does anyone in here 11:40:58 15 have any experience, either personally or 16 professionally, with something called factoring? (No response.) 17 MR. LANGLEY: Let me ask a 18 different question. Does anyone know what 19 11:41:10 20 factoring is? Anyone heard that term? PROSPECTIVE JUROR 19: From the 21 22 mathematics perspective. 23 MR. LANGLEY: I'm glad you raised 24 that. I should have known better with all the 11:41:22 25 engineers in here. The sense in which I'm using CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter

1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

the term, "factoring," is a business arrangement 1 where one company will buy the receivables of 7 another company to allow the first company the opportunity for continued cash for business 5 operations while transferring over the interest 11:41:38 in those receivables. Is anyone familiar with that either personally or professionally? 8 (No response.) MR. LANGLEY: The evidence in this 11:41:48 10 11 case is going to show that that's what Midland 12 Credit Management does. Buys accounts from other 13 businesses. Does anyone have a problem with that 14 concept? 11:42:02 15 (No response.) MR. LANGLEY: Who here has heard 16 17 of Dave Ramsey? (Show of hands.) 18 MR. LANGLEY: So just about 19 11:42:20 20 everyone. Who regularly -- well, let me back up. Who listens to Dave Ramsey more than once a 21 22 month? Ms. Naylor? 23 PROSPECTIVE JUROR 32: Yes. 24 MR. LANGLEY: How often do you 11:42:38 25 listen to Dave Ramsey? CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North

> Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 120 of 166

PROSPECTIVE JUROR 32: Probably 1 2 every couple of weeks or so. MR. LANGLEY: On the radio? PROSPECTIVE JUROR 32: Yes. There 5 was someone over here. Was it Mr. Bess? 11:42:48 PROSPECTIVE JUROR 2: No. MR. LANGLEY: Ms. Edwards, how 8 often do you listen to Dave Ramsey? PROSPECTIVE JUROR 14: I used to 11:43:00 10 listen to him a lot. But now it's about once a 11 month maybe. 12 MR. LANGLEY: I'm sorry. PROSPECTIVE JUROR 14: I used to 13 14 listen to him a lot. Now it's about once a 11:43:12 15 month. He gets on my nerves. 16 MR. LANGLEY: Have I touched on 17 everyone that listens to Dave Ramsey at least once a month? Did I miss anyone? 18 (No response.) 19 11:43:28 20 PROSPECTIVE JUROR 24: Going back 21 to the factoring, is that like when you have a 22 mortgage and then it gets sold to another 23 mortgage company and they sell it to another 24 mortgage company? 11:43:38 25 MR. LANGLEY: That's actually a CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

little different. The factoring we're talking 1 2 about here is when one company has a commercial 7 receivable and it sells that receivable to another entity. Does that make it more familiar 5 to you? 11:43:50 PROSPECTIVE JUROR 24: Not really. MR. LANGLEY: Okay. Ms. Dobbins? I have it right, don't I? 8 PROSPECTIVE JUROR 10: Yes. 11:44:02 10 MR. LANGLEY: You said that you 11 had been on a jury involving a family dispute of 12 some sort. PROSPECTIVE JUROR 10: Yes. 13 MR. LANGLEY: Did I understand 14 11:44:10 15 correctly that your jury returned a verdict in favor of the plaintiff? 16 PROSPECTIVE JUROR 10: Well, it's 17 hard to remember. It's been a long time ago. 18 But all I really remember about it is the 19 11:44:28 20 daughter and the son. The daughter took the son to court over her -- their father's money because 21 22 she had said he had spent all this money, you 23 know, and took advantage of their dad. And we 24 found that he did spend a small amount unfairly. 11:44:48 25 But all that she was claiming, no. So --

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 122 of 166

122

MR. LANGLEY: So y'all did award 1 2 some money damages? PROSPECTIVE JUROR 10: Yes. He did have to pay some back. 5 MR. LANGLEY: Do you remember how 11:44:58 6 much? PROSPECTIVE JUROR 10: It was very little. 8 MR. LANGLEY: Like four figures? 11:45:06 10 PROSPECTIVE JUROR 10: Maybe. It 11 was very small. It was a small family dispute, really. That's why I barely remember. It wasn't 12 13 a real big deal. 14 MR. LANGLEY: How long ago was 11:45:14 15 that? PROSPECTIVE JUROR 10: Oh, 16 17 probably 12 -- 11, 12 years ago. MR. LANGLEY: I think Ms. Cauley 18 covered this earlier. But I'm going to make sure 19 11:45:40 20 and ask a more specific question. 21 Is there anyone here who posts on blogs 22 relating to consumer credit issues? 23 (No response.) 24 MR. LANGLEY: Ms. Cauley mentioned 11:46:18 25 that there's been a good bit of political and CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

other discussion about punitive damages. I have 1 2 a question for you that relates to something else 7 that's a hot button issue, and that's financial institutions. 11:46:32 5 Is there anyone who has such a strong bias against financial institutions that they don't 6 7 think they could be fair to Midland Credit 8 Management? (No response.) 11:46:44 10 MR. LANGLEY: Anyone who just 11 hates banks? 12 (No response.) MR. LANGLEY: Well, maybe I need 13 14 to add on to that question. Anyone that hates banks so bad that they can't be fair to another 11:46:56 15 financial institution? 16 17 (No response.) MR. LANGLEY: Anyone who hates 18 credit companies so much that they don't think 19 they can be fair to a financial institution? 11:47:06 20 21 (No response.) 22 MR. LANGLEY: Is there anyone who 23 thinks that just because the defendant is a large 24 company that the plaintiff is entitled to 11:47:16 25 damages? CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 124 of 166

124

(No response.) 1 (Discussion off the record.) MR. LANGLEY: I believe that's all I have. Thank you. THE COURT: Anything else? 5 11:47:28 MS. CAULEY: No, Your Honor. 7 Thank you. THE COURT: Can I see you at the bench, please? (Bench discussion off the record.) 11:47:38 10 11 THE COURT: Can I see the court reporter and the lawyers while I wait for Tammi 12 to come back in? Over here. 13 (Bench discussion:) 14 11:49:10 15 THE COURT: Are there any 16 challenges for cause? MS. CAULEY: I'm concerned about 17 the three that don't want to be here for any 18 reason. But other than those three, no. 19 11:49:22 20 MR. LANGLEY: I'm concerned --THE COURT: I mean, you have to 21 22 either tell me -- nobody has followed up. They haven't told me why they don't want to be here. 23 24 People don't want to be here for jury duty many 11:49:36 25 times for many reasons. Unless you ask the CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter

1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 125 of 166

question. And you haven't said you're striking 1 them for cause. So let's make the record clear. MS. CAULEY: There's Luther and --I didn't bring my notes. 4 5 THE COURT: I have the notes here. 11:49:50 They are Mr. --MR. LANGLEY: Naylor, Luther, and Shields. 8 MS. CAULEY: Plaintiff moves to 11:50:00 10 strike those three jurors for cause because they all indicated they did not want to serve, be on 11 12 this jury panel. THE COURT: Overruled. 13 14 MR. LANGLEY: May I get you my 11:50:12 15 notes so I can give you one name? 16 THE COURT: Yes. MR. LANGLEY: Defendant moves to 17 strike for cause Mr. Spiller. 18 THE COURT: For what reason? 19 11:50:32 20 MR. LANGLEY: He was the one who 21 is one of the people who had a credit dispute who 22 said it was never solved to his satisfaction. Ιt 23 just stayed on there. He seemed to express disdain for --24 THE COURT: You didn't ask him 11:50:46 25 CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 126 of 166

1

whether that prevented him from being fair and impartial. I'm going to overrule the strike. Anything else?

4 MR. LANGLEY: No, Your Honor. 11:50:58 5 THE COURT: Okay. All right. 6 (End of bench discussion.) 7 (In open court. Jury present.) 8 THE COURT: We're fixing to take a

lunch break. While you're out to lunch, do not 11:52:12 10 discuss the case with anyone. Don't let anyone 11 discuss it in your presence or in your hearing. Don't discuss it among yourselves. Don't post 12 13 anything to any blogs or your Facebook pages. Do 14 not use any kind of electronic equipment, whether 11:52:26 15 they be Twitter or Facebook or any other blog or any other communication. You're not allowed to 16 do that while you're seated on this case about 17 this case. 18

19 And you're not allowed to talk to the 11:52:42 20 parties about this case or the lawyers. And 21 really what it means is don't talk to them about 22 anything. Because I can't monitor the 23 conversation. And if you start talking to them, 24 their natural inclination is to talk back to 11:52:56 25 y'all because that's polite. But I've told them

> CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

1 they can't talk to you either except in open 2 court on the record. So please don't talk to the 3 lawyers or the parties in this case.

I'm trying to get a little detail about the lunch worked out. I don't seem to be able to get anybody in Birmingham. But if you will be patient, Tammi will know in just one minute. And then y'all need to be back at 1:15. Okay? Let me go find out from her.
11:53:42 10 (Short recess.)

11 (Luncheon recess.) (Bench discussion. In chambers:) 12 THE COURT: The defendants strikes 13 are Aiello, Courtney, Edwards, Kezo, Luther. 14 Let's see where Mr. Luther is. Oh. Here. 13:13:52 15 16 Miller, Robinson, and Spiller. The plaintiff's strikes are Davis. I 17 think that was wise. Does it say Guess? 18 COURTROOM DEPUTY: Yes, ma'am. 19 13:14:38 20 THE COURT: Yeah. Luther.

21 Naylor. Did she say she was fired by TVA?

22

MS. CAULEY: Retired.

23 THE COURT: Oh. I couldn't 24 understand what she was saying. Shields, Kent, 13:15:26 25 and Neutze. And what does that say?

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 128 of 166

COURTROOM DEPUTY: Reyer. 1 R-E-Y-E-R. MS. CAULEY: Right next to him. COURTROOM DEPUTY: Yeah. They're 5 side by side. 13:15:36 THE COURT: Who was the last one? Okay. MS. CAULEY: We both did Luther, so there was --13:15:44 10 THE COURT: That would leave 11 Mr. Bess, Mr. Bibbee, Melissa Dobbins, 12 Mr. Drzycimski, Monica Gregory, Charles Hines. 13 He is hopeless to understand, y'all. Okay. 14 Chris Matthews, Carl McGrady, Donna Missildine. 13:16:30 15 That's nine. Deborah Moody, Stacey Moseley, and 16 Jane Wylie. Is that who y'all got? 17 MR. LANGLEY: Yes. THE COURT: You got them, too? 18 MS. CAULEY: Yes. 19 13:16:46 20 THE COURT: Are there any Batson 21 challenges or anything? 22 MS. CAULEY: Your Honor, we have a 23 Batson challenge with respect to Maurice 24 Robinson. He was the only African-American on 13:17:12 25 the jury. CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

THE COURT: Speak up. 1 MS. CAULEY: We have a Batson 3 challenge as to Maurice Robinson. He was the only African-American on the jury, and the 5 defendant struck Mr. Robinson. 13:17:14 MR. LANGLEY: We actually had 7 trouble understanding what he was saying. Very soft-spoken during voir dire. His wife works for 8 a judge, which is a little too close to the law 13:17:28 10 than we want. And when it really came down to 11 it, we were favoring people that had more 12 education. He was one that had only a high 13 school degree. THE COURT: Okay. I'm going to 14 13:17:42 15 have to get my -- see if you struck anybody else 16 with those criteria. Okay. Ms. Kezo had a lawyer -- a 17 brother-in-law who was a bailiff. Ms. Matthews 18 was not struck. Mr. Matthews? Was he struck? 19 13:18:38 20 MR. LANGLEY: She is a female. THE COURT: Ms. Matthews. Yeah. 21 22 Her. Mike Jones is related. I thought that was 23 a gentleman who said that. 24 MS. CAULEY: That was Casey 13:18:52 25 Miller. CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 130 of 166

130

MR. LANGLEY: We have that under 2 Casey Miller. THE COURT: Miller. Okay. It should be Miller. Okay. And let me just see 5 here. Robinson. That's who we're talking about. 13:18:56 Williamson -- Williamson. MR. LANGLEY: She's at the end. And we just didn't think we would get to her. So 8 we took a chance. 13:19:16 10 THE COURT: Okay. Bibbee. He was 11 not struck. Personal friends with Christy Thompson. She is a lawyer. Drzycimski. Two 12 13 lawyers. One was Larry Morgan and one was somebody else. Friends of his. Dobbins -- her 14 daughter's softball coach was Chris Malcolm. 13:19:46 15 Luther had high school friends, but he's struck. 16 17 Moody. Gill Self. Moody. Moody. Where is 18 Moody? MS. CAULEY: Last row, last page, 19 13:20:18 20 far right. Deborah Moody. 21 THE COURT: Oh, yeah. And 22 Spiller. Oh, no. That's it. Moody was the last one. So you didn't strike Bibbee. You didn't 23 strike Drzycimski. And you didn't strike 24 13:20:36 25 Dobbins. CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

131

MR. LANGLEY: Those all had 1 2 connections to lawyers. Not judges. There were 3 three people who had connections to judges through family. And they were, as we understood, 5 Casey Miller, Mr. Robinson, and then one other 13:20:46 whose connection was not through a family member. 7 She said that she -- I can't remember who it was 8 off the top of my head. MR. TOMPKINS: I think it was 13:20:58 10 Moody, and she said judge attended a fundraiser. 11 THE COURT: I'll overrule the objection -- the motion. And leave it like it 12 13 is. So what else do you plan to do today? MS. CAULEY: That's it, Your 14 13:21:14 15 Honor. 16 THE COURT: Okay. Y'all going to 17 start at 9:00 in the morning? Okay. That will be good. Get the jurors. I'll go in, and tell 18 them who's on the jury. 19 13:21:30 20 (End of bench discussion.) 21 (In open court. Jury present.) 22 THE COURT: Let the record show 23 we're back in open court on CV10-369, Jamon Brim 24 versus Midland Credit Management Inc. And 13:22:12 25 everybody is here who is supposed to be here. CHERYL K. POWELL, CCR, RPR, FCRR

Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com And the jury has been selected while y'all were at lunch.

Well, not everybody was here.

And I'm going to call -- well, Tammi is 13:22:22 5 going to call the names of the jurors that have 6 been selected to serve in this case.

7 If you're seated in the jury box and your 8 name is called, remain seated. If you're seated 9 behind the rail and your name is called, come 13:22:36 10 forward and have a seat in the jury box. If 11 you're seated in the jury box and your name is 12 not called, you need to get out of the jury box 13 and have a seat behind the rail.

And please don't anybody move until all 14 the names have been called, because it's going to 13:22:48 15 be mass confusion of musical chairs if you move 16 17 before all names have been called. Okay? COURTROOM DEPUTY: The following 18 people will be the jurors: Phillip Bess, Jeffrey 19 13:23:02 20 Bibbee, Melissa Dobbins, Stephen Drzycimski, Monica Gregory, Charles Hines, Chris Matthews, 21 22 Carl McGrady, Donna Missildine, Deborah Moody, 23 Stacey Moseley, and Jane Wylie. These are the 24 jurors.

13:23:38 25

1

THE COURT: Okay. Everybody whose

name was not called, please have a seat behind 1 the rail. Everybody whose name was called, please have a seat in the jury box. (Jurors comply.) 5 Okay. We're going to call the names out 13:24:22 one more time to make sure we have the 12 jurors 7 in the box. Please say "here" to indicate you're 8 present and seated. COURTROOM DEPUTY: Phillip Bess. 13:24:32 10 JUROR 2: Here. 11 COURTROOM DEPUTY: Jeffrey Bibbee. JUROR 5: Here. 12 COURTROOM DEPUTY: Melissa 13 Dobbins. 14 JUROR 10: Here. 13:24:38 15 16 COURTROOM DEPUTY: Stephen 17 Drzycimski. JUROR 12: Here. 18 COURTROOM DEPUTY: Monica Gregory. 19 13:24:42 20 JUROR 16: Here. COURTROOM DEPUTY: Charles Hines. 21 22 JUROR 19: Here. 23 COURTROOM DEPUTY: Chris Matthews. JUROR 24: Here. 24 13:24:48 25 COURTROOM DEPUTY: Carl McGrady. CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North

> Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

JUROR 25: Here. 1 COURTROOM DEPUTY: Donna Missildine. JUROR 27: Here. COURTROOM DEPUTY: Deborah Moody. 5 13:24:54 JUROR 29: Here. COURTROOM DEPUTY: Stacey Moseley. JUROR 31: Here. COURTROOM DEPUTY: And Jane Wylie. 13:25:02 10 JUROR 40: Here. 11 THE COURT: Everybody else is 12 excused. Thank you so much for coming. And be safe driving back to wherever you are coming 13 from. And you don't need -- you're not going to 14 13:25:10 15 be called back for another case that I know of. 16 Are they? 17 COURTROOM DEPUTY: No, ma'am. THE COURT: In this term. So 18 thank you so much. We appreciate it. 19 13:25:26 20 (Prospective jurors excused.) 21 THE COURT: Please be seated. And 22 would you all please stand and raise your right 23 hand and take the oath of a trial jury? 24 (Jurors sworn.) THE COURT: Okay. Actually this 13:26:14 25 CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

13:26:28

is going to be a pretty short day, because we're not going to do opening statements until tomorrow. But I would like to explain to you the procedure we'll be following when we try this case. And I would like to do that before you recess for the afternoon.

The first thing you will hear tomorrow morning are the attorneys' opening statements. 8 And that is simply a statement by, first, the 13:26:40 10 attorney for the plaintiff and, next, the 11 attorney for the defendant where they outline for 12 you what they expect the evidence to be. And that's sort of a statement that familiarizes you 13 and the Court with the contentions and the 14 theories of each party from the very beginning. 13:26:54 15

16 What the lawyers say, not just during 17 opening statement but also during closing 18 argument, which I'll come back and explain in a 19 minute, and at other times during the trial is 13:27:08 20 not evidence.

After you have heard their opening statements, which lawyers have a duty to give you -- and it just is an outline of what they expect the evidence to show -- you will actually have the evidence presented to you. The evidence

1	that will be presented to you can be and will be
2	testimony from witnesses while a witness is under
3	oath, sitting right over there on the witness
4	stand and testifying in front of you. It can
13:27:34 5	also be depositions that may be read by the
б	parties of a witness. And a deposition is simply
7	testimony taken from a witness prior to the trial
8	while the witness is under oath before a judicial
9	officer. And if that is read to you, then one of
13:27:54 10	the lawyers will read the questions and another
11	one will read the answers that the witness gave
12	during his or her deposition. You should
13	consider that as evidence, as well, as if the
14	witness were here in person, testifying under
13:28:04 15	oath in front of you.
16	There more than likely be documents
17	offered into evidence. And that's called
18	exhibits. And if they are admitted by the Court,
19	that is called just evidence through exhibits.
13:28:22 20	Admitted exhibits. And that will also be
21	evidence. Now, exhibits that are offered but not
22	admitted by the Court are not evidence. The
23	admitted exhibits you will have with you in the
24	jury room when you go to deliberate at the end of

13:28:38 25 the trial.

CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

137

	1	After all the evidence has been presented
	2	to you, live testimony from the witnesses or
	3	deposition testimony or admitted exhibits, you
	4	will I will charge you with respect to what
13:28:52	5	the law is that you are to apply. And it's your
	6	duty to apply the law, regardless of what your
	7	own opinion about what the law should be or
	8	should not be. Then after I get through doing
	9	that and I will read you that law and you will
13:29:08 1	. 0	actually have a copy with you in the jury room
1	.1	when you go to deliberate for yourself the
1	.2	lawyers will again talk to you. And that's
1	. 3	called closing argument.
1	4	After you have heard the closing argument

After you have heard the closing argument by the attorneys, I will explain to you the verdict forms that you will use. And then you will get the case. And you will begin your deliberations at that time.

Now, the first thing I want to tell you is do not talk about this case among yourselves or with anyone else until I tell you at the end of the case that you can go to the jury room and deliberate. At that point, you can talk about it among yourselves. Do not talk to anybody else, whether they be parties, witnesses, lawyers,

13:30:14

1 court personnel except for Tammi with respect to 2 practical -- you can talk to her about practical 3 issues such as your lunch being paid for which is 4 what I was trying to do for lunch today -- about 5 this case.

I know that there might be somebody at home when you come home during recess who is 7 8 going to say, well, what case did you get on? What are the names; what's it about? Don't 13:30:28 10 discuss it. Just tell whoever might be there --11 just say, I'm under the Court's instruction not to discuss it until we've reached a verdict in 12 13 this case. And I'm sorry, but I can't discuss it. And that includes any other type of 14 13:30:42 15 communication, whether it be by Twitter, Facebook. What was the other thing Ms. Kezo 16 17 talked about? Blogs. Any kind of internet or electronic communication. Can't text. Can't 18 cell phone. Can't talk to anybody through any 19 13:31:02 20 media or spoken word or written word while you're seated on this case. 21

I've always thought -- and I've never been a juror. I've always thought that it might be difficult to be a juror because there you are, the 12 of you. And the one thing you have in

1

7

5

13:31:30

common is this case. And by golly, you can't talk about it. But you will get a chance to talk about it after the case has been presented to you and I have instructed you with respect to the law.

We usually take a midmorning break. We 7 usually also take a midafternoon break and an hour and 15 minutes for lunch. We usually start 8 at 9:00 and we usually quit at 5:00. If you need 13:31:48 10 breaks at any other time, all you have to do is 11 tell me you need a break. By the way, that goes for parties and lawyers, as well. Regardless of 12 when we had the last break. And I'll give you 13 14 one.

I also want to tell you that I don't 13:31:56 15 exactly stop at 12:00 sometimes if I have a 16 17 witness on the stand and the witness is about to finish up and I think if we have ten more 18 minutes, we could finish up the witness. And if 19 13:32:12 20 that happens and you're too hungry to pay attention, you need to stop me. Okay? You can 21 22 just say, I got to eat. Really what I'm trying 23 to say is if any of you have a condition where 24 you need to eat at a certain time, just make sure 13:32:28 25 you tell me because I can't have people become

1

sick just because I want a witness to finish up before lunch. So I'll be mindful of that. But let me know if you have a situation such as that.

Sometimes we have matters that we need to 5 take up outside your presence and outside your 13:32:42 hearing. And it's required by law to be taken up 7 outside your hearing and presence. Usually we do this in the courtroom. And -- because we're on 8 the record in here. And our court reporter takes 13:32:58 10 down everything that's being said. It's just 11 easier for us to stay in here. I usually give you a break when we do that. And so if that 12 13 happens, please just make sure that the 14 instruction I've given you about not discussing 13:33:14 15 the case applies during all breaks. Make sure 16 you understand that.

And more importantly, sometimes I can't 17 always gauge how long time it will take to take a 18 matter up like this. Just remember that when you 19 13:33:30 20 go to the jury room to deliberate in your case --21 in this case, your deliberations are yours and 22 yours only. And we're not parties to that. And 23 we can't tell you how long you'll take. Okay? 24 That's up to y'all completely. Sometimes I can't 13:33:44 25 tell how long it will take for us to take a

1 matter up. And usually what I do is I gauge and 2 I give you whatever number of minutes I think is 3 appropriate or 30 minutes or whatever I think is 4 appropriate. If I go over, please don't get mad 13:34:02 5 at them. Just get mad at me. I'm the one that 6 gauges it. If I gauge wrong, I'll take the 7 blame. That's perfectly all right. It's 8 happened before, and it's going to happen again. 9 That's just part of it.

I also want to tell you if at any time 13:34:14 10 11 while you're seated on this case you cannot hear 12 or see what the witness is saying -- for that 13 matter, what the lawyers say, speak up. 14 Sometimes jurors have gone to the jury room to deliberate and they've come back out and they've 13:34:26 15 said, Judge Johnson, will you have your court 16 17 reporter read back -- and she is good -- I'll tell you that -- certain part of a witness' 18 testimony or Witness X's testimony because we're 19 not sure we heard it all. Jurors have told me 13:34:40 20 after they have been in a situation like that 21 22 it's because they disagreed on what they heard so 23 they wanted to go back in and have it reread to them. I generally do not allow that because it 24 13:34:58 25 takes the testimony out of the context in which

> CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 142 of 166

1

it was given. And it puts undue emphasis on a particular witness' testimony.

142

3 So what I'm telling you indirectly is you 4 will not hear the testimony but one time, and 13:35:10 5 that's when it's read to you or when it comes 6 from the witness stand in form of live testimony. 7 So if you can't hear what's being said or can't 8 see what's being shown, speak up.

The evidence usually is shown on the Elmo. 13:35:26 10 And you will see it on the two big screens. And 11 we'll turn them on. The way it works is I'll 12 look at it first with the lawyers on their 13 computers and then if I admit it, you'll get to 14 look on the big screens. I suggest that -- well, I'm not sure. If you have issues with that 13:35:42 15 16 because you have to crane your neck to see it, 17 let me know. With that screen over there. Usually jurors don't have any trouble with that 18 19 screen.

We're going to do some work to the courtroom. And when it gets redesigned, we're going to have them put different places. And the witness box is going to be over here so you don't have to turn your neck 180 degrees or 90 degrees or whatever it may be to see what's being said.

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 143 of 166

143

But if you can't see it, let me know.

1

I will also tell you you'll have some pencils and paper during this trial. And you can take notes. I just want you to remember that notes are supposed to be an aide to your memory if you think you need it. And not authoritative records to show the other jurors. So just remember that when you take your notes. They are to aide your memory in what you hear here in this courtroom.

11 You will be permitted to ask questions. That is something I do. Not everybody does that. 12 13 But I do. And the way it works is since you 14 can't discuss the case among yourselves, you can't sit there and talk about what questions you 13:36:52 15 16 want to ask among yourselves. When a witness has 17 been called to testify and has been examined and cross-examined and the witness is through and the 18 lawyers have said they are finished, I will give 19 13:37:10 20 you a short amount of time to write down any questions you have of that witness while the 21 22 witness is in front of you under oath.

23 Obviously, you can't do that with 24 testimony read by deposition, but you can do that 13:37:24 25 with live witnesses. If you have any questions,

CHERYL K. POWELL, CCR, RPR, FCRR

Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com 1 you can write them down on your notepad and give 2 them to Tammi. And she will give them to me. 3 And I will go through them with the attorneys. 4 And if I think they are appropriate questions to 13:37:38 5 ask the witness, then I will ask the witness 6 those questions. All right? Just remember that. 7 That you have that right.

And I'm trying to think if there's 8 anything else. We're not going to have opening 13:37:52 10 statements until tomorrow. I excused plaintiff's 11 co-counsel, Len Bennett, until tomorrow morning because he had to be in court somewhere else. 12 13 And I told him that was okay; that we would 14 strike a jury today. And I'm sure you would not 13:38:06 15 be very terribly upset if we recess at 1:45 instead of 5:00. 16

So please be back -- unless there's anything else we need to take up with the jury, please be back at 9:00 o'clock in the morning. And just come straight into the courtroom.

COURTROOM DEPUTY: No, ma'am. The jury room upstairs on the third floor. And the guards will show you.

24THE COURT: Okay.13:38:34 25COURTROOM DEPUTY: That will be

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 145 of 166

145

better in case they're talking. 1 THE COURT: Just come on and do 3 what the boss lady says. I guess I'm not the boss lady. Go up to the jury room at 9:00 o'clock in the morning, and we'll come get you 5 13:38:42 shortly thereafter. You're recessed for the 7 night. Just remember the instruction I've given 8 y'all. (Jury excused.) 13:39:32 10 (In open court. Jury not 11 present.) 12 THE COURT: Anything we need to 13 take up? 14 MS. CAULEY: Your Honor, the 13:39:50 15 plaintiff did file a supplemental motion in 16 limine. I believe it was yesterday. Just on 17 some facts that we would like to be able to use in opening that have been admitted either through 18 the testimony already taken or through the 19 13:40:06 20 declaration of Kathy Rogan that was filed in response to the summary judgment. Do you have 21 22 that? 23 THE COURT: No. I sure don't. I 24 thought I had printed everything. Do you have 13:40:16 25 it? We didn't have -- let's go get it. We'll be CHERYL K. POWELL, CCR, RPR, FCRR

146

1 right back. Did you file it yesterday? MS. CAULEY: It was filed on Friday. (Short recess.) THE COURT: Be seated. Let me see 5 13:43:16 what it says. Okay. I'm not sure -- I've not seen a motion in limine like that before. Are 7 you saying that you want Facts 1 through 14 8 stipulated to? Is that what you're saying? 13:45:16 10 MS. CAULEY: Yes, Your Honor. For 11 it to be --THE COURT: You want it as a 12 13 stipulation by the parties? MS. CAULEY: I don't know if the 14 13:45:22 15 defendant intends to object to them. But it's 16 facts --THE COURT: I'm fixing to ask 17 18 them. MS. CAULEY: Yes. We would like 19 13:45:28 20 for these to be read as part of the stipulated facts so that -- there's no dispute regarding 21 22 these facts. And it's something we would like to 23 be able to use in opening statement. 24 MR. TOMPKINS: Your Honor, there 13:45:46 25 is a dispute as to some of these facts. I think CHERYL K. POWELL, CCR, RPR, FCRR

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 147 of 166

during the opening statement the plaintiff's 1 counsel can certainly say what they expect the evidence to show. THE COURT: Well, why don't you 5 tell me which ones you dispute? 13:45:54 MR. TOMPKINS: I know that Number 7 1 -- I'm not sure that Midland Funding is considered a wholly-owned subsidiary of Midland 8 Credit Management. It is an affiliate. 13:46:10 10 THE COURT: I think you all argued 11 it was a wholly-owned subsidiary during summary 12 judgment. 13 MR. LANGLEY: Your Honor, if we did, then that was very unorthodox because I've 14 13:46:24 15 represented Midland in a number of these cases, 16 and we've always described it as an affiliate. THE COURT: Okay. I'll go look it 17 up and see what you said. You're stuck with what 18 you said. Can I just ask you something about --19 13:46:36 20 what else do you dispute? 21 MR. TOMPKINS: I know another one 22 that jumped off the page was Number 11. 23 THE COURT: Why don't you just 24 tell me -- go through without jumping. 13:46:48 25 MR. TOMPKINS: Okav. CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 148 of 166

THE COURT: I mean, let's just 1 2 shorten this to the extent possible. It's not a complicated lawsuit. Anything to --MR. LANGLEY: Your Honor --THE COURT: No. I'm asking you to 13:47:08 qo through these. We're on Number 2 right now. MR. TOMPKINS: Number 2 is 8 probably undisputed. THE COURT: Is what? 13:47:18 10 MR. TOMPKINS: Is undisputed. 11 THE COURT: Okay. MR. TOMPKINS: Number 3, I am not 12 13 sure about, Your Honor. I don't have that 14 contract in front of me, but I believe that 13:47:30 15 that's a statement of the law anyway, right? Ι 16 would have to look at the contract, Your Honor, 17 for that one. 18 THE COURT: Okay. MR. TOMPKINS: The same for Number 19 13:47:46 20 4. I don't have that deposition testimony in front of me. 21 22 THE COURT: Okay. 23 MR. TOMPKINS: We would not 24 dispute Number 5. 13:48:08 25 THE COURT: Number 6 is not CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 149 of 166

149

disputed either. It couldn't be. 1 MR. TOMPKINS: Correct. Number 7 3 is not disputed. For Number 8, I don't have the credit 5 report in front of me. I don't know if it was 13:48:50 reported in the manner described, as an unpaid 7 collection account, but it was --THE COURT: I'll give you a chance 9 to look at your -- you can check it out during 13:48:58 10 the break. 11 MR. TOMPKINS: Okay. Number 9 is 12 not disputed, Your Honor. Number 10 I would want to check the number 13 of ACDVs. It says multiple. And just to be 14 clear on the record, that fact is not reflected 13:49:34 15 16 in the declaration of Kathy Rogan. 17 THE COURT: Okay. MR. TOMPKINS: Number 11, we would 18 dispute the 99-percent figure for the number of 19 13:49:52 20 ACDVs that are processed completely by the batch 21 interface system. The deposition of Angelique 22 Ross does say 99 in one place. But it says 95 in 23 at least two others. We're not sure if that was 24 a typo or if it was just misstated. But we would 13:50:14 25 dispute the 99-percent figure.

150

THE COURT: Okay. 1 MR. TOMPKINS: Number 12 would be 3 undisputed. We would not agree with the way Number 13 is phrased in that it states no human 5 being investigates the ACDV dispute. We would 13:50:46 agree that when it's processed by the automated 7 batch interface system, no human employee reviews 8 any information. But I believe "investigates" here has a legal meaning. And we would not 13:51:02 10 concede that sentence. 11 THE COURT: No human being --12 MR. TOMPKINS: No human employee. THE COURT: Do they have robot 13 employees? No employee of Midland -- what did 14 13:51:18 15 you say? MR. TOMPKINS: Reviews the 16 17 dispute. THE COURT: Okay. Reviews ACDV 18 dispute. Okay. Is the rest of it okay? 19 13:51:32 20 MR. TOMPKINS: I'm sorry, Your Honor. Give me just one minute. We do dispute 21 22 that, the second sentence in Number 13. 23 There's -- it is a very complicated system. And 24 there will be testimony about the different codes 13:51:54 25 that can be placed on the account and what would CHERYL K. POWELL, CCR, RPR, FCRR

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 151 of 166

1 happen if certain codes --THE COURT: We'll scratch that. 14? MR. TOMPKINS: That is correct. THE COURT: Okay. That's not 5 13:52:10 correct English. Okay? In investigating to the 6 7 Mr. Brim -- in investigating Mr. Brim's ACDV disputes? 8 MS. CAULEY: Yes, Your Honor. 13:52:24 10 THE COURT: Can I take out to the? 11 MS. CAULEY: Yes. Please. THE COURT: All right. 12 13 MR. TOMPKINS: And I guess I would ask for the same clarification for the use of the 14 13:52:32 15 word, "investigating," there and review in 16 processing Mr. Brim's disputes. THE COURT: I'm sorry. What are 17 18 you talking about, Jason? MR. TOMPKINS: On the previous 19 13:52:42 20 number --21 THE COURT: 13? 22 MR. TOMPKINS: Right. And I 23 expressed some concern about the use of the word, "investigate," given the legal meaning that it 24 13:52:52 25 may have in this case. And I would have the same CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter

1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 152 of 166

152

concern with Number 14. 1 THE COURT: Oh. In reviewing. 3 I'm going to leave "investigation" there No. because that's a duty you have under the statute. 5 Okay. But I haven't decided what I'm going to do 13:53:04 with it yet. You go check -- you check your things and I'll check mine, and I'll be right 7 8 back. Do you have any --MS. CAULEY: On Number 13, we 13:53:16 10 would be willing to take out the second sentence 11 which he disputed and leave in when Midland uses 12 its automated batch interface system to process 13 consumer disputes received in ACDVs, no employees of Midland Credit Management reviews the dispute. 14 THE COURT: Okay. 13:53:32 15 MS. CAULEY: We would be fine with 16 17 that. THE COURT: Okay. That's fine. 18 Anything else? Is there some places -- I can't 19 13:53:40 20 remember off the top of my head -- when Angelique testified that it said 95 percent? 21 22 MS. CAULEY: I was trying to look 23 that up. On the page we cited, on Page 22 of her 24 deposition, she does say 95 percent. I need to 13:53:52 25 look to see if it was -- in another place, she CHERYL K. POWELL, CCR, RPR, FCRR

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 153 of 166

says 99. I can look at that. 1 THE COURT: Well, could we put 95 3 to 99 percent? Would that be agreeable? MS. CAULEY: That's fine. MR. LANGLEY: Your Honor, it would 13:54:06 not. And here's why: I think the only 7 reasonable inference is that the court reporter heard 99 wrong because, earlier in the 8 deposition, Angelique testified --13:54:12 10 THE COURT: Okay. I'm sorry, 11 Mr. Langley. I cannot change what the court 12 reporter heard. I have deposition testimony, which is sworn testimony. She's not going to be 13 here in person, is she? 14 MR. LANGLEY: She's not. But the 13:54:22 15 16 point that I was going to make is shortly after 17 that 99 appears in the transcript, Ms. Cauley asked another question that included 95. So that 18 five percent that's handled manually --19 13:54:36 20 THE COURT: I know you want me to say it is only 95. I cannot change sworn to 21 22 testimony in a deposition. If it says 99 percent 23 one place and 95 in another place, I'm stuck with 24 what it says. As much as you might want to say it is a misunderstanding. I can't do that. 13:54:48 25

```
153
```

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 154 of 166

154

MR. LANGLEY: I guess I was hoping Penny would concede the point, given --THE COURT: That's different. MR. LANGLEY: Penny, would you be willing to stipulate since we're talking about 13:55:02 stipulations? MS. CAULEY: I'm looking at Page 57. And there, the question is specifically: 8 You told me 99 percent of ACDVs are handled 13:55:14 10 electronically through the batch is -- the 11 question was: You told me 99 percent of ACDVs 12 are handled electronically through the batch; is 13 that right? And her answer was: Yes. 14 THE COURT: Okay. MS. CAULEY: Is there another 13:55:26 15 16 place that you can cite me to that says 95? 17 MR. LANGLEY: Well, there's the 18 portion that you pointed out earlier. And then on Page 60, you asked the question: How many 19 13:55:40 20 disputes does Midland normally get, say, per week for ACDV? Answer: I would say maybe about 21 22 8,000. Question: Would that be the same pretty 23 much every week? Answer: Yeah. Question: And 24 then if my math is right, five percent of that 13:56:04 25 would be about 400 are actually handled by an

individual in the consumer relations department 1 per week? Answer: Yeah. I quess that is about right. THE COURT: Well, 99 percent is 5 obviously not correct. Because she also says --13:56:24 other places, she says 95. So you all have the 7 choice if you want me to do this as a 8 stipulation -- you have the choice of either stipulating to something different than 99 13:56:38 10 percent, or I don't read it. 11 MS. CAULEY: We would have no 12 problem with the 95 to 99. 13 MR. LANGLEY: We do have a problem with that. But I guess they're entitled to read 14 in --13:56:52 15 Well, no. This is 16 THE COURT: 17 stipulation. I mean, it's going to amount to 18 what they want me to do is grant the motion in limine, which I've never seen in that form 19 13:57:02 20 before, and read it to the jury and say the parties have -- you know, whatever. I've never 21 22 seen a motion quite like this before. I don't 23 mind doing it as a stipulation. But it's not 24 something I can take judicial notice of. And 13:57:16 25 that's really sort of what you're asking me to

1 do. And I can't -- I can take judicial notice 3 of the fact she said 95 percent at some place in her deposition and 99 in others. And I can read 5 to the jury: When Midland received the ACDVs 13:57:32 from Mr. Brim from Equifax, Transunion, and Experian, it used its automated batch interface system to respond. 8 MS. CAULEY: That's fine, Your 13:57:46 10 Honor. We can bring the rest up on deposition. 11 MR. LANGLEY: Your Honor, if 12 there's going to be a stipulation read to the 13 jury, we would like an opportunity to --14 THE COURT: Absolutely. I'm just trying to see if you can get some of this ironed 13:57:54 15 out before 9:00 o'clock in the morning. Unless 16 you want to try to do it now and come back. 17 18 MR. LANGLEY: Actually, what we would prefer is for both sides to be able to say 19 13:58:02 20 what they expect the evidence to show. THE COURT: I know. I know that's 21 22 what you prefer. Now, that's not what I have in 23 front of me right now, Mr. Langley. MR. LANGLEY: Understood. 24 13:58:10 25 THE COURT: I have a motion, and CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

I'm trying to facilitate ruling on that motion. 1 2 I can either grant part of it, deny all of it, or 3 turn it into a stipulation. And if I have a stipulation, I can read it to the jury and tell 4 5 them stipulation facts mean there's no additional 13:58:24 evidence necessary to prove that. You all have your pick. Do you want me 7 just to rule on the motion? Or do you want to 8 try to stipulate? MR. TOMPKINS: We would prefer 13:58:36 10 11 that you just deny the motion. THE COURT: I know that. I'm not 12 13 going to deny it completely, Mr. Tompkins. You can't have your cake and eat it too. Okay? 14 Some 13:58:46 15 of these facts are absolutely totally undisputed.

And there's no reason for anybody to have to drag 16 17 witnesses or read extra deposition testimony in front of the jury this week to prove that when 18 it's undisputed. And that's where I'm coming 19 13:59:02 20 from. And that's what that motion is all about. 21 MR. TOMPKINS: They've designated 22 these same portions. 23 THE COURT: I'm going to go check.

24 You go check on your things. That will be the 13:59:12 25 simplest thing.

MR. TOMPKINS: I will, Your Honor. (Short recess.) THE COURT: Okay. With respect to Number 1, I actually found it on Page 1 of my opinion that it's a wholly-owned subsidiary. I'm 5 14:16:00 not going to change my opinion. So I'm going to let Number 1 stand. Number 2, defendants said was undisputed. 8 Number 3, I've looked through the 14:16:16 10 contract. And Paragraph 7 is the only one that I 11 can find that deals with Midland's duties under the federal consumer protection laws. And 12 Paragraph 7 does not say the same thing as 13 Plaintiff's Number 3. 14 Do you have anything different, 14:16:32 15 Mr. Tompkins? 16 MR. TOMPKINS: No, Your Honor. 17 That's the only paragraph I found. And it 18 actually specifically references the FDCPA. Not 19 14:16:44 20 the FCRA. 21 THE COURT: It doesn't say what 22 you say. 23 MS. CAULEY: Your Honor, it 24 doesn't say FDCPA either. I mean, mine just says 14:16:50 25 that they would comply with all requirements --CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North

> Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

159

THE COURT: Well, if you want to 1 2 put in -- I'm telling you what you have put in Number 3 is not what the contract says. So if you want to put a Number 3 in there that quotes 5 Paragraph 7 of the contract, then I'm sure that 14:17:04 would be okay. But there's a different meaning 7 to Paragraph 7 than there is to what you say here. 8 MS. CAULEY: Okay. 14:17:12 10 THE COURT: You can just think 11 about it. 12 MS. CAULEY: Okay. THE COURT: Midland agrees that 13 14 it's responsible for the accuracy of the information it reports to the credit bureau is 14:17:22 15 Number 4. That is correct. That is what it says 16 17 in the deposition. So that would be okay. Five is undisputed. 18 Six is undisputed. 19 14:17:34 20 Seven is undisputed. 21 Number 8 -- did you check, Jason? 22 MR. TOMPKINS: Yes, Your Honor. Ι 23 did check. Well, I checked a couple of the 24 credit reports. There's several. One that I 14:17:50 25 looked at quickly was Transunion prior to 2008

CHERYL K. POWELL, CCR, RPR, FCRR

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 160 of 166

1

did not list anything as an unpaid collection account. There are different ways that these things could be --

4 THE COURT: That's not -- that's 14:18:00 5 not what it says. I'll tell you it ties in with 6 Number 10. And I don't know really how you want 7 to do it if you want to do it.

8 Number 10 is where it's been proposed that 9 the stipulation reads in August, 2008, and March 14:18:16 10 of 2009, Midland received multiple ACDVs from the 11 credit recording agencies communicating that 12 Mr. Brim had disputed the accuracy of the debt.

13 Okay. First of all, that is not what 14 Kathy Rogan says in her declaration. So that's 14:18:32 15 not correct. But she does say in her deposition 16 that in August of 2008, she received information 17 from the credit reporting agencies, communicating 18 that Mr. Brim had disputed the accuracy of the 19 debt.

14:18:46 20So if Midland received that on August the216th, 2008, which is what she says in her22deposition, they must have had his account prior23to August the 6th, 2008.

24 MR. TOMPKINS: They did have his 14:19:16 25 account prior to August 6, 2008. And Midland did

161

1	report information about his account to the
2	consumer reporting agencies prior to August of
3	2008. My concern is it states it was reported as
4	an unpaid collection account which may not be
14:19:32 5	true for any of the reports. But it may be true
6	for some. It's not true for the one that I was
7	able to quickly locate. It did not list it in
8	that manner, as an unpaid collection account.
9	MS. CAULEY: Your Honor, we can
14:19:46 10	simply just offer all the credit reports. I
11	mean, they all show that it's being reported with
12	outstanding balance as and as a collection
13	account.
14	THE COURT: Can I just see them?
14:20:08 15	I mean, the account was in 2004. He purchased it
16	in 2004. I doubt there was ever any credit
17	reporting agency that had it as a correct account
18	as paid.
19	MR. TOMPKINS: Well, that may be
14:20:22 20	true. But
21	THE COURT: You know, I mean
22	okay. Let me just look at them.
23	MS. CAULEY: This is the first one
24	from Equifax. It's the last page.
14:20:40 25	THE COURT: I'll give them right
	CHERYL K. POWELL, CCR, RPR, FCRR
	Federal Official Court Reporter 1729 Fifth Avenue, North
	Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 162 of 166

back to you. I won't mess them up. Okay. Okay. 1 That one does say it. And that is Equifax. MS. CAULEY: Here's Transunion. MR. LANGLEY: What's the exhibit 5 number on that page? 14:21:26 MS. CAULEY: 43. MR. LANGLEY: There is a 49. MS. CAULEY: There is. THE COURT: That one is 7, 2008. 14:22:00 10 Okay. That one says it. That 7, 2008 would be 11 prior to August, 2008 last I checked. MR. TOMPKINS: I'm sorry, Your 12 Honor. Which one? 13 MS. CAULEY: That's July 29th, 14 2008 report from Jamon Brim. The next one is 14:22:14 15 16 just a duplicate. Here's one. Experian July, 17 2008. THE COURT: Yeah. That's the last 18 19 one. 14:23:06 20 MS. CAULEY: And it's on Page 2. THE COURT: Oh. 21 This one is 22 reported as past due since December of 2007. 23 Okay. 24 So Number 8 would be okay. But Number 10 is not okay. That's not in 14:23:38 25 CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 163 of 166

her declaration. 1 MS. CAULEY: Okay. We just 3 withdraw that one. THE COURT: And Number 11 should 5 just read: When Midland received ACDVs for 14:23:48 Mr. Brim from Equifax, Transunion, Experian, it 7 used it automatic batch interface system to 8 respond. MS. CAULEY: That will be fine. 14:23:58 10 THE COURT: Number 12 is 11 undisputed. Number 13 would read: When Midland uses 12 13 its automated batch interface system to process 14 consumer disputes received in ACDVs, no employees 14:24:14 15 of Midland Credit Management, Inc. reviews the 16 ACDVs disputed. And Number 14 is undisputed with the 17 corrected English. 18 So that means I will -- whichever y'all 19 14:24:28 20 want to. If you don't want to stipulate, I'm 21 just going to grant the motion and read it. 22 Whatever y'all want me to do. It doesn't make 23 any difference to me. 24 MR. LANGLEY: Your Honor, on Item 14:24:36 25 13, where it says, when Midland uses its CHERYL K. POWELL, CCR, RPR, FCRR Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203

256-508-4050/wrd4wrdrpr@aol.com

automatic batch interface system, no employee 1 2 reviews it, that is only true in 95 percent of 7 the times. So would it be acceptable to limit that to the situations where the batch interface system handles the dispute in its 5 14:24:56 entirety? THE COURT: No. I mean, no human 8 person does it when you use just the automated batch. There is a human person that does in it 14:25:04 10 95 to 99 percent of the time. That's the 11 difference between the automated and the human 12 review. 13 MR. TOMPKINS: Well, everything goes through the automated system first. 14 14:25:10 15 THE COURT: Right. MR. TOMPKINS: And five percent of 16 17 them come out of the automated system. THE COURT: And then it is 18 reviewed by a human being. 19 14:25:18 20 MR. TOMPKINS: Right. 21 THE COURT: But not until then. 22 They go all through -- when Midland uses its 23 automated batch interface system to process 24 consumer disputes received in ACDVs, no employee 14:25:32 25 of Midland reviews the ACDV dispute until it's

Case 5:10-cv-00369-IPJ Document 110 Filed 07/14/11 Page 165 of 166

been through the batch system one time. 1 MR. LANGLEY: I think that's fine. THE COURT: Okay. Is that all right with plaintiff? 5 MS. CAULEY: That will be fine, 14:25:48 Your Honor. THE COURT: I'm just not going to venture into 95 and -- I'm just going to leave 8 that out. The 95 and --MS. CAULEY: We'll withdraw that 14:26:16 10 11 since there's confusion. THE COURT: Am I to take this as a 12 stipulation or not? 13 MR. LANGLEY: No, Your Honor. 14 THE COURT: Okay. Thank you. 14:26:22 15 We'll see y'all at 9:00 o'clock in the 16 17 morning. If you have any issues we need to take up before 9:00 o'clock, be here at 8:30. 18 19 MS. CAULEY: Thank you, Your 14:26:32 20 Honor. 21 MR. LANGLEY: Thank you. 22 THE COURT: Put on the record that 23 I am going to grant the plaintiff's motion in limine as set out in this conference that has now 24 14:26:48 25 taken an hour. CHERYL K. POWELL, CCR, RPR, FCRR

Federal Official Court Reporter 1729 Fifth Avenue, North Birmingham, AL 35203 256-508-4050/wrd4wrdrpr@aol.com

(The Proceedings were recessed at approximately 2:26 p.m. on February 22, 2011.) <u>CERTIFICATE</u> I, the undersigned, hereby certify that

10 the foregoing pages contain a true and correct 11 transcript of the aforementioned proceedings as 12 is hereinabove set out, as the same was taken 13 down by me in stenotype and later transcribed 14 utilizing computer-aided transcription.

15

16

18

19

20

21

22

23

24

25

This is the 11th day of March of 2011.

Cherry K Powell

Cheryl Renae King Powell, CCR, RPR, FCRR Federal Certified Realtime Reporter